

## Sean Driscoll

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**From:** SMART Citizens Task Force <[REDACTED]>  
**Sent:** Monday, April 15, 2019 8:48 AM  
**To:** Robert Jones  
**Cc:** Marc Hanover; Kathryn Wilson; Moira Tierney; Robert Ranney; Robert Davis; whterminalfeedback  
**Subject:** Feedback on Woods Hole terminal building alternative designs  
**Attachments:** SMART letter to Steamship Authority April 2019.pdf

April 12, 2019

Dear Steamship Authority Board Chairman Robert R. Jones,

The Southeast Massachusetts Regional Transportation Citizens Task Force (SMART) offers the following comments to the Steamship Authority in response to its request for feedback to the “alternative designs” presented for the terminal building in Woods Hole.

Cc: Marc N. Hanover, Steamship Authority Board Vice Chairman, Martha's Vineyard; Kathryn Wilson, Steamship Authority Board Secretary, Falmouth; Moira E. Tierney, Steamship Authority Board member, New Bedford; Robert F. Ranney, Steamship Authority Board member, Nantucket; Mr. Robert Davis, Steamship Authority Board member, General Manager

1. The Steamship Authority’s architect has not offered a significantly different new design in any of its three “alternative designs” since the originally proposed building design presented in October 2018. The SSA has shortened the length of the building by less than 10%. The SSA has decreased the overall footprint of the building by 8%. The SSA has lowered the building height by 5 feet. There appear to be few offered modifications in terms of the building’s style. The choice among three alternative designs would appear to be a false choice.
2. Significant water and other views in Woods Hole village will still be lost with the “alternative designs.” The presence of Woods Hole Passage to a large extent defines Woods Hole village, both in name and function. The currently proposed designs of the new terminal building will obscure the iconic water view of Woods Hole Passage from Woods Hole village for one or more generations of villagers and visitors. Water views from Woods Hole Road coming into Woods Hole village, from the Challenger House, from the Woods Hole Library, from the Crane St. bridge, from the sitting wall across from and in between Pie in the Sky and the Post Office, from Pie in the Sky, and from Quicks Hole Tavern will also be lost to a very significant extent. We understand that the new building will protrude significantly into the viewshed looking down Luscombe Avenue, according to the result of the vertical height experiment we observed as we stood on the corner of Water St. and Luscombe Avenue.
3. The Steamship Authority has provided for no meaningful public participation process between the start of the project planning in 2013 and October 2018. There were no public scoping meetings conducted before or after the terminal reconstruction planning began. There were no charettes for the public concerning the design of the new terminal and its terminal building, as several Falmouth residents requested. There have been no workshops for the public. For more than a five-year period the Steamship Authority made decisions without meaningful public participation. The Steamship Authority now says those decisions are irreversible. Compare the Steamship Authority’s approach of largely excluding public participation with the Washington State Ferries’ public process for one of its ferry terminal expansion projects: <https://wsdotblog.blogspot.com/2018/11/new->

[mukilteo-ferry-terminal-building.html](http://mukilteo-ferry-terminal-building.html) Others have pointed to Nantucket Airport as an example of meaningful public participation in project design.

4. Many believe the SSA's stated assumptions about future passenger needs for the terminal building are flawed. SSA staff states that the new terminal building needs an interior waiting room with a capacity for 300 passengers. Five full ticket windows are planned, yet we believe electronic tickets are the future. We encourage the Steamship Authority staff and Board members to refer to this Facebook public group page (Save Our Steamship Authority) for a recent discussion of dozens of current SSA customers about the shortcomings of the SSA in not providing automatic ticket machines and sufficient electronic ticketing choices:

<https://www.facebook.com/groups/2607225699502851/>

5. Planning an appropriately sized building requires long-range planning. As the SSA readily admits, it does not currently engage in long-range planning. Without long-range planning and within a regional context, it is difficult to anticipate future needs. As an example of how long-range planning relates directly to the Woods Hole terminal reconstruction project, please consider the following: If in future a portion of truck traffic to Martha's Vineyard were to travel via an off-Cape port (as many anticipate from ongoing pressures on the Cape Cod Canal bridges, overall congestion on the Bourne to Woods Hole corridor, and even carbon taxes and congestion pricing which may be introduced in future), would the Woods Hole terminal reconstruction project be designed any differently today? Compare the SSA's absence of a long-range plan with the Washington State Ferries' long-range plan: <https://www.wsdot.wa.gov/ferries/planning/long-range-plan/public-involvement>

6. More than one thousand residents and visitors have signed a citizens petition in opposition to the proposed design of the building. About one third of those petition signers are from Martha's Vineyard. You may read the individual comments of dozens and dozens of those petition signers here: [www.steamshipauthority.info](http://www.steamshipauthority.info) The architect in formulating the "alternative designs" appears to have paid little if any real attention to the petitioners and their individual comments.

#### Summary of SMART comment

The Steamship Authority appears to have adopted a "listen but ignore" approach in responding to public input about the Woods Hole terminal building position and design.

The Steamship Authority was created as a quasi-public entity (public instrumentality) in order that the Authority represent a wide range of public interests.

In the case of selecting the position and design of the Woods Hole terminal building, the Authority has essentially ignored widespread public input from its Falmouth host community.

We strongly urge Steamship Authority Board members to reconsider the decision of the positioning and design of the new terminal building in Woods Hole.

We urge the Steamship Authority to take the building position and design back to the drawing board.

We believe a more modestly sized terminal building could be constructed and maintained at a significantly lower overall cost to the Steamship Authority.

If the current architectural team cannot provide a new design, then a different architectural firm should be hired. (The contract with the current architect gives the Steamship Authority the option of inviting another architectural team to design the terminal building.)

The Steamship Authority's response to requests for changes to the terminal building positioning and design raises other larger questions:

- a) how has the Steamship Authority ignored widespread public input concerning a large-scale project with significant impact on the Steamship Authority's largest host community;
- b) how has such a large-scale project been undertaken without consideration of long-term trends within a regional transportation context and overall long-term planning on the part of the Steamship Authority;

c) is the Steamship Authority being practical by aiming to build a terminal building that is planned to last fifty years when new and advanced building and other technological solutions are bound to emerge over that same time period, and the Steamship Authority will inevitably be left with a 2019 building through the year 2069 (that is, with a potential white elephant)?

d) is it wise for the Steamship Authority to construct such a large and expensive terminal building in the environmentally dynamic location of Woods Hole terminal, where sea level rise, frequency of storms, and velocity zones are expected to be much different over the coming fifty years, and those new conditions may require an entirely different type of terminal building and location?

[www.smartcitizenstaskforce.org](http://www.smartcitizenstaskforce.org)

SMART's mission statement: Southeast Massachusetts Regional Transportation (SMART) is a citizens task force focused singularly on transportation in the entire southeast MA region, with interest in redirecting trucks and cars to other routes instead of crossing bridges onto the Cape and funneling towards Woods Hole where the Steamship Authority tries to expand capacity. The current system is overwhelmed, from bridges to islands and all between.

**Sean Driscoll**

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**From:** James Mavor [REDACTED]  
**Sent:** Sunday, April 14, 2019 11:55 AM  
**To:** whterminalfeedback  
**Subject:** Re: No to the redesigns!

To Members of the Steamship Authority:

It is clear that the proposed Steamship Authority structure needs to blend in with the Woods Hole village. The proposed structure is too large - especially to high. Please consider a smaller structure that blends in with the surroundings and looks like it belongs in the village. The architecture firm that has been hired to design the structure does not get it. Maybe it is time to consider using a different firm that understands the Woods Hole community.

Thank you,  
James Mavor

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James W. Mavor  
[REDACTED]

**Sean Driscoll**

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**From:** Richard Hugus <[REDACTED]>  
**Sent:** Saturday, April 13, 2019 10:04 AM  
**To:** whterminalfeedback  
**Subject:** Comment on Woods Hole Terminal

April 12, 2019

Your three re-designs show that you are not listening to overwhelming opposition to the size and height of the proposed building. Is the Steamship Authority accountable to anyone?

Richard Hugus

[REDACTED]

**Sean Driscoll**

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**From:** Nathaniel Trumbull <[REDACTED]>  
**Sent:** Saturday, April 13, 2019 12:21 AM  
**To:** whterminalfeedback  
**Subject:** Public feedback from Nat Trumbull to the alternative designs and Responses to Critical Public Comments document  
**Attachments:** Feedback Nat Trumbull to three alternatives and Responses to Critical Public Comments document.pdf

Dear Steamship Authority,

Please accept my feedback in the attached file. Thank you.

Nat Trumbull, [REDACTED]

**Sean Driscoll**

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**From:** Ed Brakeman [REDACTED]  
**Sent:** Friday, April 12, 2019 10:05 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole ferry terminal plans

Dear Steamship Authority,

As a resident of Woods Hole, I urge you not to proceed with any of the current plans for the new ferry terminal. A re-design is in order to reduce the mass of the building.

Each of the designs is too large and does significant damage to village character and water views that are a key part of Woods Hole. The building should be re-designed so that it is not two stories tall. All non-location specific uses should be relocated to buildings in more remote, non-waterfront land.

Regards,

Ed Brakeman  
[REDACTED]

## Sean Driscoll

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**From:** Sandra Shlapak <[REDACTED]>  
**Sent:** Friday, April 12, 2019 9:48 PM  
**To:** whterminalfeedback  
**Subject:** Redesign of Woods Hole Steamship Authority passenger terminal

Hello,

In consideration of the redesigns of the passenger terminal, the "Gable" version appears to impact the sightline issue the most as the largest part of the roofline is lower. If these are the only choices then this is my choice.

I am still concerned about the style of the building in the village of Woods Hole. The issue is to not make the passenger terminal an eyesore and a burden on the town. The increased traffic from the new design of the wharf area and added access to Martha's Vineyard transport will continue to impact the town. I also understand that there will be more frequent and earlier trips which will also extend the time that we have to deal with the traffic. That I do not approve. The traffic and trucks are terrible.

Thank you,  
Sandra Shlapak  
[REDACTED]

Sent from my iPad

## Sean Driscoll

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**From:** Damien Kuffler <[REDACTED]>  
**Sent:** Friday, April 12, 2019 9:34 PM  
**To:** whterminalfeedback  
**Cc:** [REDACTED]; SMART Updates; SMART Citizens Task Force; Nathaniel Trumbull  
**Subject:** correction to my earlier submitted comment of today: a missing NOT in a sentence

April 12, 2019

### **r.e. input on the terrible Woods Hole SSA Building Design, Choice of Location, and Obstruction of Views**

Dear Steamship Authority,

The SSA claims that it has always sought public input from Woods Hole and other communities on which SSA activities and the complete overhaul of its Woods Hole facility have such major impacts. That claim is patently false.

The SSA never actually sought public input, but pretended it did when it sought extremely limited input from groups such as the Woods Hole Community Association (WHCA) and the Woods Hole Business Association (WHBA). But, the SSA knew that those groups **did NOT** represent the Woods Hole or any other local communities. Further, even when along the way the SSA pretended to ask for public input on its plans, all those inputs were rejected because the SSA said it had already committed itself to specific building plans, which could not be changed, but only tweaked.

The same holds for today's request by the SSA for public input into which of three building designs we like significantly less than the others. That is not asking for input, that is dictating what will be done.

Major problems with current plans:

1. The building is all far too massive for the Woods Hole village, and exceeds anything needed to provide essential SSA services.
2. The height of the building is absurd, especially when it is justified based on a purported need for space to be used for only an occasional meeting, it adds needless expense to the construction cost, and in light of the SSA's recently completed its Falmouth Facility, which we were told was designed to be used for such purposes.
3. The building location so close to the water is absurd, in light of rising sea levels and storm surge.
4. The orientation is mad because appears virtually intended to maximize the amount of water and island views that will be blocked.
5. The building design and claimed mandated choice of external building material is not consistent with local architectural character, even if the use of stone is somewhat reminiscent to the use of stone for the Candle House.
6. The argument that even a smaller building moved elsewhere would block views is no argument for a bigger building is better, or that if one blocks some views, what is the problem with blocking more or all of them?

In what way has the SSA attempted to or succeeded in providing building designs and locations that can be embraced by the local communities? None. In what way has the SSA sought public input? None.

While the SSA claim that nothing can be changed may appear valid in its own eyes, but everything can still be changed. The SSA requires the courage to open itself up and accept that it has always completely ignored the desires and needs of Woods Hole and the other communities it serves. It must open itself up to not only accepting and but embracing outside input, and using that input to construct a facility what will be best for both the SSA and the communities it serves. As a public service, the SSA should actually be that, not a self-serving one. Moving ahead with its current plans will only do irreparable harm to the Woods Hole and other local communities.

The SSA is now asking for local input only on which of three virtually identical building designs will be built. They are identical because, the vote is only on external architectural trimmings, not the essentials of the building. Again we are told we were earlier offered input on other important matters, but that never happened. Again we are told that it is too late to make substantive changes in the building. Thus, nothing has changed in the position of the SSA since it began conceiving of the facilities overhaul many years ago, which was when community input should have been sought. Just because the SSA never in the past sought such input does not mean it cannot seek and accept public input now. It is never too late for the SSA and the plans to change.

While the SSA appears to believe its charter allows it to do whatever it wants, social responsibility and social justice demand that the SSA heed the needs and desires of the local and broader communities it serves and on which it has such an enormous impact.

The SSA must immediately cease all movement towards constructing a building based on one of the proposed designs until the Woods Hole and other affected communities are allowed significant input into the entire project. Then that input must be given all appropriate consideration and only then acted upon. Only then should we be asked to consider the cosmetics of the building to be constructed.

Damien Kuffler



## Sean Driscoll

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**From:** SMART Citizens Task Force <[REDACTED]>  
**Sent:** Friday, April 12, 2019 8:57 PM  
**To:** whterminalfeedback  
**Cc:** SMART Citizens Task Force  
**Subject:** 1,027 signatures from residents, Steamship Authority customers, and visitors who object to the proposed design of the new terminal building in Woods Hole.  
**Attachments:** Petition signatures 1-1027 on 12April2019.pdf

April 12, 2019

Dear Mr. Davis,

Please confirm receipt of the attached 1,027 signatures from residents, Steamship Authority customers, and visitors who object to the proposed design of the new terminal building in Woods Hole.

Steamship Authority staff and Steamship Authority Board members may also view many of the individual comments of petition signers at the petition website here:

[www.steamshipauthority.info](http://www.steamshipauthority.info)

Please note that the individual comments toward the end include feedback on the three "alternative designs."

Sincerely,

SMART Citizens Task Force

[smartcitizenstaskforce@gmail.com](mailto:smartcitizenstaskforce@gmail.com)

[www.smartcitizenstaskforce.org](http://www.smartcitizenstaskforce.org)

**Sean Driscoll**

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**From:** Ann B. Goodman <[REDACTED]>  
**Sent:** Friday, April 12, 2019 8:57 PM  
**To:** whterminalfeedback

In considering the three new designs offered, I favor the Three-Story Crossing Gable Roof as the most attractive building, relating to the MBL Candle House building, with an architecturally pleasing facade and keeping open space on the right side of the building.

With thanks for you attempts to rectify the original proposal.

Ann B. Goodman  
[REDACTED]

Ann B. Goodman  
[REDACTED]

**Sean Driscoll**

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**From:** Gail Stetten <[REDACTED]>  
**Sent:** Friday, April 12, 2019 8:52 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole Ferry Terminal

Unfortunately the three newly proposed ferry terminal buildings are all too big, way too tall and not in keeping with the look of the village.

Gail Stetten  
[REDACTED]

## Sean Driscoll

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**From:** David Hastings <[REDACTED]>  
**Sent:** Friday, April 12, 2019 8:18 PM  
**To:** whterminalfeedback  
**Cc:** [REDACTED]; Laura Hastings  
**Subject:** Woods Hole Ferry Terminal

To whom it may concern:

I have been a summer resident of Woods Hole since 1963. I am now a home owner in the village and have enjoyed the many pleasures of living in Woods Hole for many decades.

I am very concerned about the proposed structure for the ferry terminal to be built in Woods Hole. The proposed structure doesn't fit Cape Cod architecture. It is substantially larger than the existing buildings around it, and is entirely out of place. The structure will reduce or eliminate many views of the water and is not respectful of the essence of our town.

There has not been adequate planning for the structure, nor has the community been consulted. I urge you to consider a smaller and more appropriate structure.

thank you,  
David Hastings

[REDACTED]

## Sean Driscoll

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**From:** Eric Karplus <[REDACTED]>  
**Sent:** Friday, April 12, 2019 8:07 PM  
**To:** whterminalfeedback  
**Subject:** Written public comment on terminal redesigns

Dear Steamship Authority,

I have reviewed some of the materials presenting the proposed redesigns aimed at addressing some of the concerns that have been raised by a variety of stakeholders affected by the proposed new terminal in Woods Hole. Nothing I have seen regarding adjustments to the size and shape of the building seems to substantially address the impact of the proposed structure on views from many vantage points in and entering central parts of the community. It seems clear that prudent placement of the structure in a location further away from the waterfront could address many of the concerns that have been raised. I encourage the Steamship Authority to undertake a collaborative effort with stakeholders to explore different options for the physical location of the building.

Best regards,

Eric Karplus  
[REDACTED]

## Sean Driscoll

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**From:** Christy Nicholas <[REDACTED]>  
**Sent:** Friday, April 12, 2019 7:06 PM  
**To:** whterminalfeedback  
**Cc:** [REDACTED]  
**Subject:** Woods Hole terminal design

Dear steamship authority,

As a part of a family who has lived in near Woods Hole for 5 generations, I am shocked at the steamship authority's approach to it's new building. Not only does it not respect the storied history of the community, it's not responsive to how the buildings are currently used and what customers hope to see in the future.

If the Vineyard Haven model were to be used, the new building should be much smaller and moved back from the water significantly. From conversations with frequent users, it would behelpful to have more exterior space - benches, bike racks and porches - more interior space as the interior space is primarily used for ticketing and most of that happens online now.

Out of the revised options presented we like the green font, gabled option. But we strongly believe there is a much better option - a significantly smaller footprint, away from the water, with comfortable outdoor spaces for passengers.

Thank you for your consideration,  
Christina Dowding Nicholas

**Sean Driscoll**

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**From:** Jane Vose [REDACTED]  
**Sent:** Friday, April 12, 2019 6:25 PM  
**To:** whterminalfeedback  
**Subject:** Your plans

I ask you to make a smaller terminal and get the truck traffic off woods hole road.  
Thank you.  
Jane Vose

## Sean Driscoll

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**From:** Judy Laster <[REDACTED]>  
**Sent:** Friday, April 12, 2019 5:55 PM  
**To:** whterminalfeedback  
**Subject:** Feedback on proposed new design

To the Steamship Board of Governors and Management:

I am writing again to provide additional comments in objection to your proposed revisions to your terminal design. Unfortunately, none of the redesigned alternatives takes into account the perspective of the citizens most likely to have to live with the harmful impact of your planned building.

When the Woods Hole community was initially presented with your plans to build new slips and a new terminal building we were lead to believe that the impact would be relatively small and contained. Unfortunately, we were sorely mislead. This entire project is enormous in scale and scope and will be egregiously harmful to Woods Hole. The terminal building is but one part of the larger project. Although it seems too late to stop your slip expansion, it is not too late to mandate that you go back to the drawing board and begin again, this time with an honest strategic plan that includes 10 and 20 year use projections and community impact. And, it is critical for you to do that before settling on any terminal building plan. The consultant report issued last winter laid bare the stark reality and problems that have happened due to lack of adequate planning and the results have been fairly catastrophic for your operations. It is incumbent on you to change your approach with regard to the terminal redesign. You may think this is purely a business decision, but for those of us who live here, what is happening will be ruinous to the community. There is no room for you to grow here. We can't accommodate your planned expansion and it is unwise for you to build an enormous building that is surely geared toward that. Other Authorities in the Commonwealth that intrude in residential communities have been able to mitigate community impact, either because they were forced to by litigation or legislation or because they have robust community relations. It will be a lot less expensive and less painful for all involved if you do the right thing in this instance and listen to the community. None of the designs presented gives an indication that you've done that, so please do that now.

Thank you,  
Judy Laster  
[REDACTED]

## Sean Driscoll

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**From:** Jessica Andrews [REDACTED]  
**Sent:** Friday, April 12, 2019 5:41 PM  
**To:** whterminalfeedback  
**Subject:** design of new terminal building

While I appreciate the effort to redesign the terminal in Woods Hole, all of the new designs still don't address the major concern about the height of the building. For those of us who have used the ferries for many years, it's unacceptable to build a building that will spoil the look and feel of Woods Hole. Surely, there is a design that will still accommodate the needs of the Steamship Authority while keeping the feelings of Islanders and visitors in mind. Can't you understand why you are getting so much push-back? You're not listening and you need to listen and respond to those of us who feel so strongly about this building. Maybe to you it's just a building, but to us it's the beginning (or end) of a journey to an island that we love and we need to keep the feeling that Woods Hole has always had. Just find an architect who understands all this. They do exist. Please.

Jessica Andrews  
[REDACTED]

## Sean Driscoll

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**From:** Karen Mareb [REDACTED]  
**Sent:** Friday, April 12, 2019 5:37 PM  
**To:** whterminalfeedback  
**Subject:** Terminal redesigns

I am writing regarding the on-going discussion about the terminal redesigns for the Steamship Authority. As a long time summer resident of Woods Hole (over 50 years), part of the charm and enjoyment of the area is the quaint village ambience. The homes, and surrounding business buildings play a large part in creating the New England atmosphere. We have lived with the Steamship Authority traffic and impact for years adjusting our schedules to avoid the loading and unloading of the ferries. We have dealt with the on-going noise when the 18 wheelers come down the main road to drop cargo at 4 AM. What we are not willing to live with is a modern structure that is so out of touch with the surrounding area and feel of the town. The three redesigns presented are only marginally better than the initial submission. I am not in support of any of these designs as they are still so far from the character of our village.

I respectfully ask that these be rejected in favor of a much smaller and more acceptable building style.

Thank you,

Karen Mareb

[REDACTED]

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## Sean Driscoll

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**From:** Julie Early [REDACTED]  
**Sent:** Friday, April 12, 2019 5:21 PM  
**To:** whterminalfeedback  
**Subject:** Steamship Authority - WH Design

The Saltbox design seems the most “Cape-like” and aesthetically pleasing compared with the other designs while also allowing for a lower overall view from the shoreline.

Thank you for sending this information along!

Julie Early

**Sean Driscoll**

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**From:** [REDACTED]  
**Sent:** Friday, April 12, 2019 5:06 PM  
**To:** whterminalfeedback  
**Subject:** Redesign

Hello

I am opposed to the new designs due to the continuing obstructed views.

Please consider the placement over by the employees lot.

I have lived in Woods hole for much of my 59 years and this look will really change the town for the worse.

Kind regards

Kristin Alexander

[REDACTED]

## Sean Driscoll

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**From:** Stephen Gellis [REDACTED]  
**Sent:** Friday, April 12, 2019 4:58 PM  
**To:** whterminalfeedback  
**Subject:** New terminal

The architectural plans for the steamship terminal are unacceptable. They obscure the views of the islands and harbor that I have enjoyed for more than 60 years that I have spent as summer resident of Woods Hole.

## Sean Driscoll

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**From:** [REDACTED]  
**Sent:** Friday, April 12, 2019 4:44 PM  
**To:** whterminalfeedback  
**Subject:** comment on designs

To the SSA terminal design committee,  
I objected to your original design and I see you have taken some small mitigating steps; however, I still believe a design more in keeping with the traditional architecture of the region would be much more appropriate as a welcome to Woods Hole, for both passengers and residents. I understand you have many aspects to consider, and am grateful that few of the worst excesses of the original design have been eliminated. But many remain. Could we not have cedar shingling, for example? It would make a substantial difference and not feel like such an obvious insult to residents who still feel powerless against SSA's design choices.

Jan Elliott  
[REDACTED]

**Sean Driscoll**

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**From:** elizabeth [REDACTED]  
**Sent:** Friday, April 12, 2019 4:41 PM  
**To:** whterminalfeedback  
**Subject:** No to the Proposed Woods Hole SSA Building Designs

Too big. Unnecessary. Detracts from our town. Keep the temporary building. It's been working fine. Training does not need to be done in space that blocks water views. Build elsewhere!

## Sean Driscoll

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**From:** Katie Carroll [REDACTED]  
**Sent:** Friday, April 12, 2019 4:35 PM  
**To:** whterminalfeedback  
**Subject:** WHterminal

The three proposed redesigns of the WH Terminal are poor at best. None are architecturally in keeping with the community. This building will be here for decades. Do your due diligence and propose something simple. Honestly, the building that is “temporarily” there seems just fine. It’s small, simple and reminiscent of the old VH building. Less is more. Simple is best. Thank you.

K Carroll

**Sean Driscoll**

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**From:** Judith Parker [REDACTED]  
**Sent:** Friday, April 12, 2019 4:08 PM  
**To:** whterminalfeedback  
**Subject:** Terminal Building Design

This design is an assault on our village and its residents. The existing terminal works perfectly well. If more offices are needed, they could easily be constructed in Falmouth, where there is more room for a larger building that wouldn't destroy a precious landscape.

JWP [REDACTED]

## Sean Driscoll

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**From:** Laurie [REDACTED]  
**Sent:** Friday, April 12, 2019 3:47 PM  
**To:** whterminalfeedback  
**Subject:** Still not acceptable

The minor changes in the proposed new Woods Hole terminal design are insignificant compared to the negative impact the entire project will have on Falmouth and the village of Woods Hole. The building remains out of scale and out of character with Woods Hole, and as the SSA operation is already too large and too commercialized to fit into a small village, the new building and reconfigured waterfront add an element of undesirable over-industrialization to what was once a quaint and lovely place.

A concession from the SSA for all the angst it daily causes to citizens of Falmouth and Woods Hole could be to preserve the stunning and splendid view of the local waters and islands from the Crane Street bridge, but the siting of that oversized ticket building in that spot will obliterate the view enjoyed and treasured by so many, including residents of Falmouth and Martha's Vineyard.

Shame on you people for your intent to ruin something so irreplaceable in the name of convenience. The community outrage on both sides of Vineyard Sound over this current plan should send the project back to the drawing board. It isn't too late to make meaningful changes to the entire plan. A sense of good will, partnership and community for the coming decades would be a far better outcome for the SSA and its neighbors than the bitterness and anger the current designs have incurred.

Laurie Raymond  
[REDACTED]

Sent from my iPad

**Sean Driscoll**

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**From:** Len Clarke [REDACTED]  
**Sent:** Friday, April 12, 2019 2:57 PM  
**To:** whterminalfeedback  
**Subject:** proposed design of the Woods Hole ferry terminal building,

I remain opposed to an enlarged ferry terminal building which will create an unneeded negative visual and traffic impact on Woods Hole village. The authority should elsewhere to house activities that do not need to be on the pier in Woods Hole.

Thank you for you considering my comments.

Len Clarke  
[REDACTED]

## Sean Driscoll

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**From:** Cynthia Bloomquist [REDACTED]  
**Sent:** Friday, April 12, 2019 2:34 PM  
**To:** whterminalfeedback  
**Subject:** Proposed redesign for Woods Hole terminal building  
**Attachments:** image2.jpeg; ATT00001.txt

Dear Members of the SSA management, and others involved in choosing the design of the new terminal,

If there is no chance of building on another site, and if no consideration will be given to reducing the size more, the basic design shown as the gabled option with the reduced height over much of the building is better than the others. However, I suggest eliminating the extended gable sections over the two ends, changing those roofs to slope gently away from the sides. I've tried to show this on the attached image of the options.

The building could be further improved by using elements that evoke the Craftsman style seen in the area, for more sense of connection to the locale. For example, the windows shown could have more panes in the smaller sections.

The waterfront site really should be the pearl of the SSA Woods Hole facility, made to be as much of an inviting park-like area as possible. The large building space is justified by SSA to serve seasonal visitors in primarily summer months rather than the year-round residents of Martha's Vineyard; a smaller basic structure could instead be made to serve just the winter population – about the size of the temporary terminal building (and, ideally, where that structure now stands). Seasonal waiting areas could be created at the waterfront, covered by awnings similar to what is already being used by the SSA. At the location of the temporary terminal, office space could be added to a second floor on a new building with the footprint similar to the temporary structure, or, if the terminal itself must be built by the water, a smaller separate building could be erected for that purpose. We should not have to sacrifice public use and enjoyment of the waterfront and views for the benefit of SSA management having water views from their offices.

Sincerely,

Cynthia Bloomquist

## Sean Driscoll

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**From:** Hope O'Connell [REDACTED]  
**Sent:** Friday, April 12, 2019 2:27 PM  
**To:** whterminalfeedback  
**Subject:** SSA. Woods Hole, Ma

No oversized lodge for Steamship Authority unless it includes ski lifts to take folks over Nantucket Sound to the island. Who are the "people" with the power to do this ? Are they here or far away? Do they love and cherish this beautiful place?

Shame on the dogmatic people who have the "Authority" over the tax paying residents!

HHOC, [REDACTED]

Sent from my iPhone

## Sean Driscoll

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**From:** Sean Driscoll  
**Sent:** Friday, April 12, 2019 2:11 PM  
**To:** whterminalfeedback  
**Subject:** FW: Customer Feedback

**From:** pneedre@steamshipauthority.com <pneedre@steamshipauthority.com>  
**Sent:** Friday, April 12, 2019 2:08 PM  
**To:** Sean Driscoll <sdriscoll@steamshipauthority.com>; Mark Rozum <mrozum@steamshipauthority.com>; Robert Davis <rdavis@steamshipauthority.com>; Steve Sayers <ssayers@steamshipauthority.com>  
**Subject:** Customer Feedback

This email was sent to Sean Driscoll, Mark Rozum, Bob Davis and Steve Sayers.  
It was assigned to Sean Driscoll.

You may access the Customer Feedback site at [Customer Feedback Site](#), transaction number 173977

### For Your Information

Date Reported	Status	Subject	Related To
04/11/2019	Open	Suggestion	Woods Hole Terminal
Comment			
ANY large building at the waterfront by the ferry boats is a mistake. Better to put clear covered space in various locations to accommodate adverse weather conditions. IF a building were to be built the design should be placed short side to the water as the old train station was. Long and narrow, keep the footprint as small as possible and the height low near the ocean side with perhaps a rising as the building extends back towards the Juniper Point Rd bridge but never higher than that roadbed. Please remember that modern airports think nothing of having their customers walk miles dragging luggage to get to a terminal gate. On behalf of the village please blend the building materials with the buildings within sight. NO STONE. NO CONCRETE. Woods Hole is a cul-de-sac and will not get bigger to accommodate more cars or more people. And we DO NOT need your toilets: you need them for your clients.			

Name	Phone	eMail Address
Ann Little Newbury		
Address Line 1		Address Line 2
City	State	Zip

You may not disclose any information regarding any customer (such as a customer's name, address, email address, telephone number, and/or other identifying information) except as is necessary and appropriate to

investigate and respond to a customer's comment in connection with the conduct of the SSA's operations. You also may not disclose any personnel information regarding any SSA employee (such as employment applications, employee work evaluations, disciplinary documentation, and/or promotion, demotion, or termination information pertaining to a particular employee) unless expressly authorized by the SSA's General Manager.

## Sean Driscoll

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**From:** [REDACTED]  
**Sent:** Friday, April 12, 2019 1:34 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole Terminal  
**Attachments:** 190319\_r1-\_board\_presentation3\_Page\_26 cropped.jpg.pdf

I am writing to voice my objection to all 3 of your most recent proposed designs for a new Woods Hole terminal (drawings enclosed). To me these represent a tone deaf response to the communities articulated objections to your previously proposed plans. The Woods Hole community does not want the insensitive change to the village architecture and views that would occur by adopting any on these 3 designs.

Please let me know if you have any questions.

Peter Shile

**Sean Driscoll**

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**From:** [REDACTED]  
**Sent:** Friday, April 12, 2019 10:25 AM  
**To:** whterminalfeedback  
**Subject:** Objection to Terminal redesign

Good morning -

This is to again register my objection to the various designs proposed for the Ferry Terminal building, including the latest. All are multi-story structures that will block the line of site for surrounding homes and businesses in the village. This is an historical area, and a large structures are not appropriate to the site. On a personal note, I have been a passenger between the islands and the mainland since 1968, and have never perceived that there was any need for additional or enlarged terminal buildings.

Sincerely,

Mark Levey  
[REDACTED]

**Sean Driscoll**

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**From:** [REDACTED]  
**Sent:** Friday, April 12, 2019 12:59 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole terming design

I have been to 2 of your presentations of the revised design for the Woods Hole ticket office. I believe it is still too large and tries to include too many functions into one building. You cannot be all things to all people, so if you need a ticket office, then make a ticket office. As I have stated previously, it appears that the SSA has outgrown it's location and should seek another more suitable location that will not hinder its growth plans. To state that you have no plans for growth, is not just disingenuous, it is insulting to the people of the Town that you are not being forthcoming. Why are you trying to hide your expansion intentions? These are not inherently bad, but they cannot be accomplished in Woods Hole.

With regard to the building itself, whatever the size, it needs more charm, more character, more personality to look as if it belongs in Woods Hole. It needs detail, window with trim, less flat glass everywhere that gives a cold, disinterested look. The building needs to be more welcoming to both the town and the visitors. You could take a cue from details on the Woods Hole Inn, the post office, the Community Hall. They do not all match, and it would not look good if they did, but they have curb appeal, a certain grace, they reflect the eclectic nature of the village.

Thank you,  
Nicole Goldman

Nicole Goldman

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

## Sean Driscoll

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**From:** joy [REDACTED]  
**Sent:** Friday, April 12, 2019 12:43 PM  
**To:** whterminalfeedback  
**Subject:** new Woods Hole terminal

Dear SSA:

I live year round on Martha's Vineyard. I rely on your services. Please reconsider these designs. They were created before you hired a consultant to assist you in visioning, communicating and evaluating. That report asked you to imagine your services in new ways.

This design was created imagining unlimited growth and continuing to bring people to the island in the same manner as 50 years ago. The Cape and Islands can not support the growth you are planning for and creating.

I see no plans for an electric or solar fleet. I see no plans for a zero use building and I see no plan for creative ways to tie in to other transportation systems.

You should be exploring summer boat service directly from Boston to Martha's Vineyard modeled on the service to Provincetown. Visitors could get on at Logan Airport or in Downtown Boston. They would avoid Cape traffic and we would invite fewer cars to the island.

In the future, ticketing should happen on-line. Offices should be back in Falmouth at the Landers Lot. All that is needed in Woods Hole is a waiting room and rest rooms. This can be built to fit in with the unique character of the village.

Please wait to design this building until after you have reexamined your mission and goals.

Joy Robinson-Lynch  
[REDACTED]

## Sean Driscoll

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**From:** Sarah Vione [REDACTED]  
**Sent:** Friday, April 12, 2019 12:16 PM  
**To:** whterminalfeedback  
**Subject:** Redesigns of Terminal

Hello,

I think design option "Gable Roof" is the best compromise, getting rid of the excess height from the first option but still room upstairs for your offices etc. Thank you for listening and responding to our concerns.

Sarah Page

## Sean Driscoll

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**From:** Betty Wall [REDACTED]  
**Sent:** Friday, April 12, 2019 11:50 AM  
**To:** whterminalfeedback  
**Subject:** comments

Dear Steamship authority,

I agree with what Laurie Raymond and Albert Fitzelle have said, that you are not really modifying your plans, that you are doing what you want.

If you really are listening and hearing what we residents of the Falmouth community want from you, you would have a smaller building than any of the possible options you presented. And it is possible to have a flat roof on the first floor.

You could be planning for future truck traffic go through New Bedford to Martha's Vineyard.

Are we all just wasting our time going to meetings and having comments?

Would any of you want to live on Woods Hole Road and have your bedroom on the road side of your house?

Sincerely,

Betty Wall

**From:** Damien Kuffler [REDACTED]  
**Sent:** Friday, April 12, 2019 9:37 AM  
**To:** whterminalfeedback  
**Subject:** Feedbac on SSA WH terminal  
**Attachments:** 4-12-19 need for SSA change.docx

April 12, 2019

**r.e. input on the terrible Woods Hole SSA Building Design,  
Choice of Location, and Obstruction of Views**

Dear Steamship Authority,

The SSA claims that it has always sought public input from Woods Hole and other communities on which SSA activities and the complete overhaul of its Woods Hole facility have such major impacts. That claim is patently false.

The SSA never actually sought public input, but pretended it did when it sought extremely limited input from groups such as the Woods Hole Community Association (WHCA) and the Woods Hole Business Association (WHBA). But, the SSA knew that those groups did represent the Woods Hole or any other local communities. Further, even when along the way the SSA pretended to ask for public input on its plans, all those inputs were rejected because the SSA said it had already committed itself to specific building plans, which could not be changed, but only tweaked.

The same holds for today's request by the SSA for public input into which of three building designs we like significantly less than the others. That is not asking for input, that is dictating what will be done.

Major problems with current plans:

1. The building is all far too massive for the Woods Hole village, and exceeds anything needed to provide essential SSA services.
2. The height of the building is absurd, especially when it is justified based on a purported need for space to be used for only an occasional meeting, it adds needless expense to the construction cost, and in light of the SSA's recently completed its Falmouth Facility, which we were told was designed to be used for such purposes.
3. The building location so close to the water is absurd, in light of rising sea levels and storm surge.
4. The orientation is mad because appears virtually intended to maximize the amount of water and island views that will be blocked.
5. The building design and claimed mandated choice of external building material is not consistent with local architectural character, even if the use of stone is somewhat reminiscent to the use of stone for the Candle House.
6. The argument that even a smaller building moved elsewhere would block views is no argument for a bigger building is better, or that if one blocks some views, what is the problem with blocking more or all of them?

In what way has the SSA attempted to or succeeded in providing building designs and locations that can be embraced by the local communities? None. In what way has the SSA sought public input? None.

While the SSA claim that noting can be changed may appear valid in its own eyes, but everything can still be changed. The SSA requires the courage to open itself up and accept that it has always completely ignored the desires and needs of Woods Hole and the other communities it serves. It must open itself up to not only accepting and but embracing outside input, and using that input to construct a facility what will be best for both the SSA and the communities it serves. As a public service, the SSA should actually be that, not a self-serving one. Moving ahead with its current plans will only do irreparable harm to the Woods Hole and other local communities.

The SSA is now asking for local input only on which of three virtually identical building designs will be built. They are identical because, the vote is only on external architectural trimmings, not the essentials of the building. Again we are told we were earlier offered input on other important matters, but that never happened. Again we are told that it is too late to make substantive changes in the building. Thus, nothing has changed in the position of the SSA since it began conceiving of the facilities overhaul many years ago, which was when community input should have been sought. Just because the SSA never in the past sought such input does not mean it cannot seek and accept public input now. It is never too late for the SSA and the plans to change.

While the SSA appears to believe its charter allows it to do whatever it wants, social responsibility and social justice demand that the SSA heed the needs and desires of the local and broader communities it serves and on which it has such an enormous impact.

The SSA must immediately cease all movement towards constructing a building based on one of the proposed designs until the Woods Hole and other affected communities are allowed significant input into the entire project. Then that input must be given all appropriate consideration and only then acted upon. Only then should we be asked to consider the cosmetics of the building to be constructed.

Damien Kuffler



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**Sean Driscoll**

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**From:** Phil Richardson [REDACTED]  
**Sent:** Friday, April 12, 2019 9:37 AM  
**To:** whterminalfeedback  
**Cc:** Phil Richardson  
**Subject:** Woods Hole Terminal design

Dear SSA,

I still recommend that the terminal be a one-story building and that anything extra needed, like employee rooms etc, be placed in another small one-story building in the area of employee parking. I do not like the two and three story design—too high and it blocks too much of the view on the islands and water front.

Philip L Richardson  
[REDACTED]

Philip L. Richardson  
[REDACTED]

**Sean Driscoll**

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**From:** Bradford Butman [REDACTED]  
**Sent:** Friday, April 12, 2019 9:36 AM  
**To:** whterminalfeedback  
**Subject:** Comments on Woods Hole terminal - Amphibious architecture  
**Attachments:** SSA\_WHterminal\_amphibious.pdf; ATT00001.htm

Attached are some comments on the WH terminal.

Thank you.

## Sean Driscoll

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**From:** Sean Driscoll  
**Sent:** Friday, April 12, 2019 9:36 AM  
**To:** whterminalfeedback  
**Subject:** FW: We are not being allowed any input - why the SSA must open its mind to change

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**From:** Damien Kuffler [REDACTED]  
**Sent:** Friday, April 12, 2019 9:17 AM  
**To:** SMART Citizens Task Force [REDACTED]; SMART Updates [REDACTED]; Kathryn Wilson <kwilsonfalmouth@gmail.com>; Pat Needre <pneedre@steamshipauthority.com>; Pat Needre <pneedre@steamshipauthority.com>; townmanager@falmouthma.gov; Sean Driscoll <sdriscoll@steamshipauthority.com>  
**Subject:** We are not being allowed any input - why the SSA must open its mind to change

April 12, 2019

**r.e. input on the terrible Woods Hole SSA Building Design,  
Choice of Location, and Obstruction of Views**

Dear Steamship Authority,

The SSA claims that it has always sought public input from Woods Hole and other communities on which SSA activities and the complete overhaul of its Woods Hole facility have such major impacts. That claim is patently false.

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The same holds for today's request by the SSA for public input into which of three building designs we like significantly less than the others. That is not asking for input, that is dictating what will be done.

Major problems with current plans:

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2. The height of the building is absurd, especially when it is justified based on a purported need for space to be used for only an occasional meeting, it adds needless expense to the construction cost, and in light of the SSA's recently completed its Falmouth Facility, which we were told was designed to be used for such purposes.
3. The building location so close to the water is absurd, in light of rising sea levels and storm surge.
4. The orientation is mad because appears virtually intended to maximize the amount of water and island views that will be blocked.

5. The building design and claimed mandated choice of external building material is not consistent with local architectural character, even if the use of stone is somewhat reminiscent to the use of stone for the Candle House.
6. The argument that even a smaller building moved elsewhere would block views is no argument for a bigger building is better, or that if one blocks some views, what is the problem with blocking more or all of them?

In what way has the SSA attempted to or succeeded in providing building designs and locations that can be embraced by the local communities? None. In what way has the SSA sought public input? None.

While the SSA claim that nothing can be changed may appear valid in its own eyes, but everything can still be changed. The SSA requires the courage to open itself up and accept that it has always completely ignored the desires and needs of Woods Hole and the other communities it serves. It must open itself up to not only accepting and but embracing outside input, and using that input to construct a facility what will be best for both the SSA and the communities it serves. As a public service, the SSA should actually be that, not a self-serving one. Moving ahead with its current plans will only do irreparable harm to the Woods Hole and other local communities.

The SSA is now asking for local input only on which of three virtually identical building designs will be built. They are identical because, the vote is only on external architectural trimmings, not the essentials of the building. Again we are told we were earlier offered input on other important matters, but that never happened. Again we are told that it is too late to make substantive changes in the building. Thus, nothing has changed in the position of the SSA since it began conceiving of the facilities overhaul many years ago, which was when community input should have been sought. Just because the SSA never in the past sought such input does not mean it cannot seek and accept public input now. It is never too late for the SSA and the plans to change.

While the SSA appears to believe its charter allows it to do whatever it wants, social responsibility and social justice demand that the SSA heed the needs and desires of the local and broader communities it serves and on which it has such an enormous impact.

The SSA must immediately cease all movement towards constructing a building based on one of the proposed designs until the Woods Hole and other affected communities are allowed significant input into the entire project. Then that input must be given all appropriate consideration and only then acted upon. Only then should we be asked to consider the cosmetics of the building to be constructed.

Damien Kuffler



## Sean Driscoll

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**From:** Michael GARFIELD [REDACTED]  
**Sent:** Friday, April 12, 2019 9:29 AM  
**To:** whterminalfeedback  
**Subject:** Terminal designs

Please reconsider the designs you have put forth for the WH ferry terminal. WH is such an historic and quaint village and I believe it's critical to maintain its character. The designs you have provided don't conform to its character so I urge you to reconsider the designs you've put forth and take advice from the locals who have a long-term vest interest in the area.

Thank you,

Mike

Michael R. Garfield, Jr.  
[REDACTED]

## Sean Driscoll

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**From:** Wallace C Stark [REDACTED]  
**Sent:** Friday, April 12, 2019 8:37 AM  
**To:** whterminalfeedback  
**Subject:** WH Terminal

Effective planning for the future requires an additional port in another location not an over-sized terminal building in a hamstrung site. The cost of the project is oversized compared to the benefits and real needs of the communities that the SSA serves.

Wallace and Pam Stark  
Sent by iPhone.

## Sean Driscoll

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**From:** Wallace C Stark [REDACTED]  
**Sent:** Friday, April 12, 2019 8:35 AM  
**To:** whterminalfeedback  
**Cc:** Wallace C Stark  
**Subject:** WH Terminal

All three terminal choices present the same two challenges. First they are big buildings. Second for a whole variety of reasons they look larger than they really are.

The first problem will require management and governors to recalibrate perceived needs and to downsize. The second problem will require extra efforts from the architects to reduce visual impact from village view points.

Wallace Stark  
Sent by iPhone.

**Sean Driscoll**

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**From:** Molly Cabral [REDACTED]  
**Sent:** Friday, April 12, 2019 8:34 AM  
**To:** whterminalfeedback  
**Subject:** Terminal design

Please consider scaling the building down more. It is still too big. Please be open to the various alternatives put forth by members of the communities of Falmouth/ Woods Hole and the Vineyard.

Thank you very much.

Molly Meigs Cabral

Molly Meigs Cabral  
[REDACTED]

## Sean Driscoll

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**From:** mike houghton [REDACTED]  
**Sent:** Friday, April 12, 2019 8:17 AM  
**To:** whterminalfeedback  
**Cc:** Nathaniel Trumbull  
**Subject:** New Terminal Design - Woods Hole

I am writing to express my disappointment with the SSA in their building design process. I think you are TOTALLY missing the concern. The designs are not in keeping with the general area or New England as a whole. Don't point to one building design you are trying to mimic, listen to the concerns.

The Oak Bluffs terminal and the Vineyard Haven terminal both are great symbols of matching the architecture of the area they serve.

As the Hub for all traffic vineyard bound, the Woods Hole terminal should reflect the same or even better.

I understand the concern for rising sea levels and or storm surge, but I have to believe that could be done while staying with the character of the area.

It is time the SSA stopped listened to the concerns and focused on what you are there to do - serve the Islands while being an important part of the communities you serve!

Non of the three designs even come close to matching that as a goal.

If it means finding a new firm to design the plan then do what is necessary rather than recycling the same design with a shorter roof line!

You have gotten so many things wrong in the past year or more. It is time to do something right again!

Mike Houghton

## Sean Driscoll

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**From:** josh levy [REDACTED]  
**Sent:** Friday, April 12, 2019 7:58 AM  
**To:** whterminalfeedback  
**Subject:** terminal redesign objection

to whom it may concern.

the proposed new terminal designs are all too big and do not fit the character of the area.

please redesign a smaller building that fits into the the current local community.

thank you

josh levy  
[REDACTED]

## Sean Driscoll

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**From:** Andrea Rugh [REDACTED]  
**Sent:** Friday, April 12, 2019 7:56 AM  
**To:** whterminalfeedback  
**Subject:** Terminal design and misc

I have petitioned against the previous and current designs for the SSA building at the Woods Hole Dock. I still feel not enough has been done to size and relocate the new building more appropriately in keeping with the character of the town and the limited needs of the SSA at this spot. Moreover I feel strongly that freight traffic could be better handled in New Bedford in the interests of our limited infrastructure--roads, bridges, and physical spaces in Woods Hole.

Continuing ahead with this project without respecting the objections of the community will only lead to continuing problems for the SSA in the future. As a town we have successfully mounted opposition to other projects that the community has not wanted. It would be well to make more of an effort now.

## Sean Driscoll

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**From:** Clifford O'Connell [REDACTED]  
**Sent:** Friday, April 12, 2019 7:51 AM  
**To:** whterminalfeedback  
**Subject:** Updated comment on Woods Hole ferry terminal design

Like so many, in fact most other commenters, I find the terminal design (and re-designs) far, far too large, far, far too tall and far, far too effective in blocking water views from the village cherished by residents and visitors alike, and of a style, with its Rocky Mountain ski resort ambience, thoroughly inappropriate and overpowering for the site. Regrettably, I also find the submitted re-designs, ostensibly in response to said public comment, insulting in their exiguous modifications.

To quote a first round commenter, "Please, please, please don't do this to Woods Hole." And another: "What do you want your legacy to be?"

I have not been on the ferry for several months, but family and neighbors who frequently have tell me that the current ticket office, intended to be temporary, is quite adequate and convenient and it blends unobtrusively into the landscape.

Ditch the big glass palace. Save Woods Hole. Please!

CTO'C [REDACTED]

## Sean Driscoll

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**From:** Ann Gifford [REDACTED]  
**Sent:** Friday, April 12, 2019 7:36 AM  
**To:** whterminalfeedback  
**Subject:** Woods Hole Terminal Proposal

I am 100% against the proposed WH terminal. PLEASE consider a more appropriate building similar to those at Hyannis, Vineyard Haven or the Nantucket Steamship Terminals that would be more in keeping with our community. Why suggest a design that clearly belongs in a Colorado ski area? This is simple, just change your design to something more appropriate and stop wasting everyones time and getting the WH, Vineyard and other communities all frustrated with the SSA.

The Authority has extensive freedom in most of its operation. There may be a time when management wishes they had done more to 'serve' the communities. This is an opportunity to listen and act.

## Sean Driscoll

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**From:** Bob Morris [REDACTED]  
**Sent:** Friday, April 12, 2019 7:05 AM  
**To:** whterminalfeedback  
**Subject:** Proposed WH terminal

It is difficult to imagine a more intrusive, out of place/character building that could be built on the Woods Hole waterfront than what is proposed by your Authority. There exist traditional stone buildings that may, if sited properly, be appropriate for the property but the current architect is not grounded in that genre.

You say you have been listening to the community, although a search for public notice announcements indicates otherwise.

The fact that little has changed from the building and site plan proposed by you five years ago confirms the Authority's obstinate approach.

**Sean Driscoll**

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**From:** Nawrie [REDACTED]  
**Sent:** Friday, April 12, 2019 5:09 AM  
**To:** whterminalfeedback  
**Subject:** Terminal design

Please consider scaling the building down more. It is still too big. Please be open to the various alternatives put forth by members of the communities of Falmouth/ Woods Hole and the Vineyard.

Thank you very much.

Nawrie Meigs- Brown

Nawrie Meigs-Brown  
[REDACTED]

## Sean Driscoll

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**From:** Jane Evelyn Atwood [REDACTED]  
**Sent:** Friday, April 12, 2019 4:57 AM  
**To:** whterminalfeedback  
**Subject:** terminal in Woods Hole

Please pay attention to those who live in, and/or love Woods Hole. We are the people directly concerned by the plans for the new terminal.

We would like a low, discreet building, shingled, with solar panels. The building needs to be able to sell tickets, have restrooms, and provide water. Passengers can eat on the boat or in town. Of course a waiting room is also important- but it doesn't have to be big enough to provide seats for an entire boat load of passengers at one time. ( waiting rooms all over the world for trains, busses and even airplanes don't do that...) We don't want Woods Hole to become Disney Land. Passengers who use the terminal are only passing through- we are living with it 24/7. If passengers don't like the new terminal they can travel a different route!!

- Jane Evelyn Atwood  
[REDACTED]

Sent from my iPhone

**Sean Driscoll**

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**From:** Kuffler Eugénie [REDACTED]  
**Sent:** Friday, April 12, 2019 3:28 AM  
**To:** whterminalfeedback  
**Subject:** Woods Hole Ticket Booth

Dear Steamship Authority,

I continue to oppose your propositions for the WH SSA terminal, it is too big, too ostentatious, it obstructs the view of the Hole. I object also to your hypocritical methods of addressing this issue. It is apparent that you are aiming at expanding your operation and so do nothing but blind side protest from residents and visitors who understand the need to downscale traffic to the terminal in order to preserve the integrity of a small village. I suggest that you build 2 smaller buildings and that you work with New Bedford to ease traffic onto the Cape.

Eugenie Kuffler  
[REDACTED]

## Sean Driscoll

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**From:** Pamela Nelson [REDACTED]  
**Sent:** Friday, April 12, 2019 1:41 AM  
**To:** whterminalfeedback  
**Subject:** WH Terminal Designs

In my opinion all of the designs you art offering are too big, too tall, obscure the view, and do not fit with the character of neighboring buildings. The appearance and size of the terminal in Vineyard Haven are far preferable. Use it as a guide and template.

-- Pamela Nelson  
[REDACTED]

Sent from my iPad

## Sean Driscoll

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**From:** Perry Coppola [REDACTED]  
**Sent:** Friday, April 12, 2019 1:23 AM  
**To:** whterminalfeedback  
**Subject:** We need to start over on the design process

The new designs are an improvement with the Gable alternative the least offensive of the three. If the roof to the north over the waiting area was flat and a deck available to all. Also remove the extensions on north and south and have outside shade areas on the front facing the water perhaps using sail type shade cover.

The location of the current building with the length parallel to Railroad Avenue would be preferable and have all the traffic go up over the bridge land not use Railroad Ave for exiting cars.

A building similar to the old train station and located where the old train station was might be an option.

The three options are really just one option. I think we need to go back and start over with new architects that are local and have an understanding that Woods Hole is a dead end.

The New Bedford option and smaller ferry's all need to be reviewed to solve the heavy burden that Woods Hole is currently carrying for service to MV.

Thanks for your consideration of these problems, .  
Perry Coppola  
[REDACTED]

Sent from my iPad

## Sean Driscoll

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**From:** Amy Segal [REDACTED]  
**Sent:** Friday, April 12, 2019 12:05 AM  
**To:** whterminalfeedback  
**Subject:** Comment on proposed redesigns for WH Ferry Terminal

While they are modified from before, none of the redesigns is appropriate for the location. Why can't you be more sensitive to the area? Have you thought about what would be right there? Why not a New England exterior? They make shingles or clapboard out of weather-proof materials. Why not make it as low as possible? Will people not buy food or tickets if there is no upper deck? Why not consider outside-the-box solutions - could you do a small building at the site and another where current parking is? Or flip the whole thing and put premium parking at the site and the terminal where current close parking is. Someone mentioned making it resemble the old railroad terminal building - that's a pretty good idea. Ferry goers will buy tickets no matter how it looks. Residents and workers in Town have to look at the building every day.

Amy Segal  
[REDACTED]

**Sean Driscoll**

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**From:** B J Atwood-Fukuda [REDACTED]  
**Sent:** Friday, April 12, 2019 3:55 AM  
**To:** whterminalfeedback  
**Subject:** comment re proposed SA designs

B.A., [REDACTED]

**Comment:** Completely unnecessary: way too big, too high, ruinous to the view, and utterly out of character with our town. Hear our voices. Don't do this to Woods Hole!

**Sean Driscoll**

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**From:** Goldstein, Richard N <[REDACTED]>  
**Sent:** Thursday, April 11, 2019 11:37 PM  
**To:** whterminalfeedback  
**Subject:** comment on the Woods Hole ferry terminal design

To Whom it May Concern,

**Regarding:** redesigned plans for the Woods Hole terminal building

The most minimal-size scale back plan, 'Gable Roof' is the best of the three being the least intrusive.

However, I need to also comment here as follow up to earlier letter that I sent to you, as a resident and taxpayer in Massachusetts, I strongly object to the blatantly aggressive manner the Steamship Authority pushed through all of the planning for the Woods hole terminal building and ferry landings, doing so in the absence of adequate community input. This is particularly egregious, given the recent history of Steamship Authority incompetence.

Sincerely,

[REDACTED]

## Sean Driscoll

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**From:** Jenifer Parkinson [REDACTED]  
**Sent:** Thursday, April 11, 2019 11:17 PM  
**To:** whterminalfeedback  
**Subject:** Proposed redesign for new Woods Hole terminal construction

At this time I suggest hiring an architect experienced in marine location design who can work with the communities of Woods Hole and Martha's Vineyard to design an attractive and practical terminal with low to minimal impact on the waterfront and an uninterrupted view of the harbor. Special attention should be paid to parking lot redesign and traffic flow. It is unthinkable that these communities were not considered before this construction project was undertaken. What a mess!

Jenifer Parkinson  
[REDACTED]

## Sean Driscoll

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**From:** Amy Brakeman [REDACTED] >  
**Sent:** Thursday, April 11, 2019 11:05 PM  
**To:** whterminalfeedback  
**Subject:** Small scale

Dear SSA,

As a Woods Hole resident who sits and enjoys the views from land, I request that you select the smallest terminal design possible.

Thank you.

Warmly,  
Amy Brakeman

## Sean Driscoll

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**From:** Rebecca Truman [REDACTED]  
**Sent:** Thursday, April 11, 2019 10:13 PM  
**To:** whterminalfeedback  
**Subject:** terminal feedback

Dear Sirs,

Thank you for trying.

Two floors on top of a raised ground level just doesn't work - and that is because the new designs STILL take from Woods Hole their legacy of a stunning view - and you are STILL giving the view to yourselves and your clientele.

Possible solutions include:

1. Breaking up the building into three buildings - bathrooms, employee needs and tourist needs
2. Actually putting some of the money back into Woods Hole by renting the community center for training - thus eliminating the top floor.
3. Thinking out side of the box and housing the ticket office in a house boat.
4. Put large signs on your ticket machines saying "BUY TICKETS HERE OR ONLINE". (I had no idea that you even had ticket machines)

Keep trying. You'll get there.

Best regards

Rebecca

**Sean Driscoll**

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**From:** Wallace C Stark [REDACTED]  
**Sent:** Thursday, April 11, 2019 8:58 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole Terminal

Effective planning for the future requires an additional port in another location not an over-sized terminal building in a hamstrung site. The cost of the project is oversized compared to the benefits and real needs of the communities that the SSA serves.

Wallace and Pam Stark  
Sent by iPhone.

## Sean Driscoll

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**From:** Deb Weiner [REDACTED]  
**Sent:** Thursday, April 11, 2019 8:54 PM  
**To:** whterminalfeedback  
**Subject:** Size and design

I believe it makes sense to design a ticket office based on kiosks for people to purchase their tickets electronically, with a person on the floor to assist as they do in airports and CVS.

Why not a Cape style exterior?

## Sean Driscoll

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**From:** Robert Koch [REDACTED]  
**Sent:** Thursday, April 11, 2019 8:31 PM  
**To:** whterminalfeedback  
**Cc:** [REDACTED]  
**Subject:** Woods Hole - feedback on 3 design options of SSA Terminal

April 11, 2019

Gentlemen, I've reviewed the 3 proposed designs and find the appearance of the main body of the building is much too industrialized. Would it be possible to soften that appearance to reflect the early colonial nature of Woods Hole? Simply modifying the roof line to a Saltbox or Gable end is much too superficial. The neighborhood would be more receptive if the building appeared to have been there since the Pilgrims landed. Please get into the mindset of the Woods Hole community. Regards, Robert Koch [REDACTED]

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**From:** Robert Koch [REDACTED]  
**Sent:** Monday, March 4, 2019 3:23 PM  
**To:** 'rdavis@steamshipauthority.com'  
**Subject:** Woods Hole - SSA New Terminal

March 4, 2019

Dear Mr. Davis,

The loss of our scenic view of Woods Hole harbour and Martha's Vineyard is a tragic blunder. That once beautiful vista will be lost for many a lifetime. Although dilapidated and neglected for years the old terminal was a low profile building. Why couldn't the new terminal be placed where the temporary structure is – away from the shoreline?  
The new terminal is an industrial design and unbecoming of our early colonial heritage. Please consider a more prestigious appearance befitting our community and fostering the tourist experience.

Respectfully with regards,  
Robert Koch  
[REDACTED]

**Sean Driscoll**

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**From:** Peter Jones [REDACTED]  
**Sent:** Thursday, April 11, 2019 7:47 PM  
**To:** whterminalfeedback  
**Subject:** Comments on the proposed Woods Hole terminal

From the plans that have been published, it appears that ALL traffic (from the ferry, people leaving the parking areas, buses and trucks) will not exit via Railroad Avenue street rather than by Crane Street over the bridge at the top of the hill.

First safety concern is that Railroad Ave. much narrower than Crane Street  
Second safety concern is that the sight lines as you merge from Crane Street onto Woods Hole Road a much less good. The parking spaces in front of the bank cut off a good view of oncoming traffic.

For these reasons I believe exiting all traffic up Railroad Ave could create increased risk of pedestrian and auto accidents

Peter Jones

[REDACTED]

**Sean Driscoll**

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**From:** Kathy Sherbrooke [REDACTED]  
**Sent:** Thursday, April 11, 2019 7:43 PM  
**To:** whterminalfeedback  
**Subject:** Feedback on Woods Hole Terminal Building

Dear Steamship Authority,

As a resident of Massachusetts and a frequent traveler to Martha's Vineyard via Woods Hole I am writing to submit my disapproval of all of the designs so far proposed for the new terminal building. The most concerning aspect, in my opinion, is the overall height of the proposed building. It will take away water views from a significant number of angles, which is a major detriment to public enjoyment of the area. It seems that for the purpose of selling tickets and giving passengers a place to wait for ferries, there is no practical reason to have such a tall building.

Furthermore, it does not seem to mirror the character of its environment. As a gateway between the Cape and the Islands, I would expect to see something more akin to the Nantucket Airport— "cottagey" in feel, shingled or clapboard, with eaves and mullioned windows, for example.

I understand how difficult the design process can be, but encourage your team to go back to the drawing board.

Thanks for listening,  
Katherine Sherbrooke

**Katherine Sherbrooke**  
[REDACTED]

## Sean Driscoll

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**From:** KARIN NELSON [REDACTED]  
**Sent:** Thursday, April 11, 2019 7:17 PM  
**To:** whterminalfeedback  
**Subject:** Terminal Design

Steamship Officials,

I have been pleased that you have taken the idea of redesigning the new terminal to heart and offered up three other possible designs. While I still think the new designs are not aesthetically pleasing, neither was the just dismantled terminal. The terminal with the smallest profile is preferred because it obstructs less of the view. Off campus operations should be able to function out of the new building at Palmer Avenue or additions to that property. Please consider moving forward with these positive changes and keep the esthetics of Woods Hole intact.

Yours,

Karin Nelson  
[REDACTED]

Sent from [Mail](#) for Windows 10

**Sean Driscoll**

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**From:** DE Grice [REDACTED]  
**Sent:** Thursday, April 11, 2019 7:11 PM  
**To:** whterminalfeedback  
**Subject:** Feedback for new designs

The WH terminal serves a year round population BUT the high volume is only for part of year. Let's build a structure for this new building and size that takes that into consideration. Even with the newer changes in the plans, the height of the buildings continue to block the precious and ever-decreasing views of the natural beauty of Cape Cod and the Islands and the footprint are so large. It was the very beauty of Woods Hole passage, the view of the islands, lands and ocean, with the seals on the rocks and osprey that has made the Cape and Islands so popular. Digging up water access, adding more manmade buildings, docks and piers will serve to DECREASE the reason Cape Cod is such a population destination - for those who want to live here and for those who want to visit . Please AGAIN reconsider your plans, think smaller, think about nature, think about the vistas that we all enjoy free of charge and allow the communities who will use the structure to have more input.

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Dorothy E. Grice, MD

**Sean Driscoll**

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**From:** Anne Halpin [REDACTED]  
**Sent:** Thursday, April 11, 2019 7:09 PM  
**To:** whterminalfeedback  
**Subject:** RE: SSA Terminal Design

I have attended many meetings about the new WH terminal and never felt that the community has been heard. The terminal as proposed is too large and inappropriate for our small village.

Anne Halpin [REDACTED]

## Sean Driscoll

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**From:** Meg Fitzelle [REDACTED]  
**Sent:** Thursday, April 11, 2019 7:08 PM  
**To:** whterminalfeedback  
**Subject:** Objection to the proposed Woods Hole Ferry Terminal

Dear Sir / Madam,

I am disappointed and not in agreement with the redesigns of the Woods Hole ferry terminal. In my opinion it is too high. Considering the sixty million dollar budget and six year plan it seems there must be a way to not destroy the historic views Woods Hole Passage. Nothing is impossible, these plans can be changed. I feel we are being told "we must hurry, and your not letting us go forward." Wouldn't you rather have a building people liked? That would require more flexibility and openness to design change.

Sincerely,  
Margaret S. Fitzelle

## Sean Driscoll

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**From:** Sue Wadoski [REDACTED]  
**Sent:** Thursday, April 11, 2019 7:02 PM  
**To:** whterminalfeedback  
**Cc:** Sue.wadoski@gmail.com  
**Subject:** Time to redesign

There is really no excuse to cut off the stunning water views from the ferry terminal.

There is a lot of land. The new terminal building could easily be set back to where the newish small building is. Off site parking could be increased if parking spaces are lost.

An attractive barrier on each side of the existing traffic lanes with a pedestrian crosswalk with a stop light (like on busy streets) between the terminal building and the waterfront loading area would be safe, as would a pedestrian bridge.

Lots more work needs to go into a more creative land use solution before we spend time commenting on details like building trim and stone facing.

Sent from my iPad

**Sean Driscoll**

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**From:** John Woodwell [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:57 PM  
**To:** whterminalfeedback  
**Cc:** nat@teia.org  
**Subject:** The Redesign is Way Too Big

Sir or Madam,

The temporary building at the Woods Hole terminal has already proven to be about the right size for what you need to do in Woods Hole. The huge building you have in mind is a monstrosity -- unnecessary, absurd, no meaningful purpose. Please design a building appropriate to the purpose, appropriate to the place, and in the right place. The Woods Hole Community Association has all the right people in it and all the best ideas, as does the SMART task force. Listen to and be responsive to what they say.

Sincerely,

John Woodwell

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John C. Woodwell, Ph.D.  
[REDACTED]

## Sean Driscoll

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**From:** Jennifer Hastings [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:56 PM  
**To:** whterminalfeedback; [REDACTED] David Hastings; Laura Hastings  
**Subject:** objecting to current design of steamship authority

To the Steamship Authority,

Woods Hole is one of the most beautiful places I have lived, dare I say it is sacred land.

Please do not destroy the natural beauty, and the ability for us to appreciate and enjoy our Woods Hole with your building, that obstructs the view of the ocean and islands we love so dearly. The current redesigns are not acceptable, and we request continued involvement of the Woods Hole community.

Thank you so much.

Jen Hastings  
[REDACTED]  
[REDACTED]

## Sean Driscoll

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**From:** Martha Kim [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:53 PM  
**To:** whterminalfeedback  
**Subject:** WH Terminal

It seems to me paramount to keep the pier height low. It does not make sense to destroy the location for the convenience of the few. People can leave their cars in UpCape lots, as they do now, and take a bus to and from the terminal. Woods Hole is small and unique. It MUST be protected as such. Please do not build a Ferry terminal that dwarfs the town. Try to keep it as unobtrusive as possible!

Sent from my iPhone

## Sean Driscoll

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**From:** Patrick [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:33 PM  
**To:** whterminalfeedback  
**Subject:** Redesigns should be redesigned again

P.S., [REDACTED]

Comment: I am very concerned and uncomfortable with the SSA and your architects' apparent inability or unwillingness to listen to the concerns of those who live in, work in, and enjoy what is left of the natural beauty of Woods Hole. The overwhelming percentage of our comments center on the redesign options still being too high, blocking water views, or the design having nothing in common with traditional Cape Cod design. There is no need to build a two story building that will block the views of the water and that won't match its neighbors. Plodding ahead without carefully listening to the concerns of the local citizens will hurt the SSA in more ways than can be known at this time. Do your homework, read our concerns/suggestions, and take the time to create a one story cape cod style building that is suitable to the area in which it is being built. You have the ability to do the right thing here!

## Sean Driscoll

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**From:** Myla Kabat-Zinn [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:30 PM  
**To:** whterminalfeedback  
**Subject:** feedback on designs for SSA terminal in Woods Hole

Your proposed designs for a new ferry terminal in Woods Hole are all too big, too high and not appropriate for our village. You still have a chance to create something that is architecturally suitable to WH and modest and sustainable, that doesn't eliminate important water views for visitors and villagers. Please take the time to do this differently and in a much more respectful way, responding to our concerns.

Myla Kabat-Zinn  
[REDACTED]

## Sean Driscoll

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**From:** Karen Olcott [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:19 PM  
**To:** whterminalfeedback  
**Subject:** Feedback on new designs (4/11)

Hi all,

I am a resident of Woods Hole, as my family has been here for over 100 years. The Steamship Authority has been part of the fabric, and I am very concerned that you maintain the smaller size building and preserve the view of the "Hole." Please listen to residents!

I have tracked all the submissions and feedback, and there good suggestions (re-read BJ's comments from Woods Hole as below) that I would categorize into three buckets:

- The size & style of the building should not obliterate the character and view of Woods Hole.. There is zero reason to have anything above a single floor. Vineyard Haven built an appropriate building, why can't you in Woods Hole, which is even more historic? I've seen the three new designs, and again, please keep to a single floor to preserve the view. This is a local town, not a super highway.
- As many have stated, keep all the support functions and employee parking in Falmouth. You built an enormous and expensive building/lot there, and keep the employee parking, etc in Falmouth. Use the space purely for ticketing, re position the restrooms, and

".. support functions for the crews of the ferries, etc., should be housed in a new building to the east where the battery building is located, thereby reducing the square footage of the terminal itself by at least 25%. If parking spaces for staff/crew are lost, those personnel could be shuttled from the Palmer Ave. lot.

The public toilet areas can be turned 90 degrees and the two administrative offices planned for the second floor can be located along the east side of the first floor.

The mechanical/electrical, etc., functions on the second floor should be lined up under/along the ridge of the building.."

- Contribute to the community, as if you lived here. We votes out franchises, and many have put their heart and soul into Woods Hole to preserve it. There is no need to alienate the residents, by building too large, too loud, too alien to this beautiful water way. We have always been proud of the Steamship Authority (my dad bought one of the parking attendant houses as a playhouse for me in 1962), and there are strict conservation rules to help protect our extraordinary location. Be a guest of the water and the "Hole" and think about the long-term preservation of the area. The rest of us do, and while we support the Island, both the Island and the Town are shouting at you to stand down and be more part of the community. We live here, and you should too.

Thank you,  
Karen

## Sean Driscoll

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**From:** David Kabat [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:16 PM  
**To:** whterminalfeedback  
**Subject:** New Woods Hole terminal design

Dear SSA,

Please LISTEN to the voices of the people of Woods Hole! To summarize:

1. Don't obstruct the view, especially unnecessarily. You can build the terminal in a different part of the property. Already have a new conference room. Won't need ticket booths as more people by online with their phones, etc.
2. Build something in keeping with the aesthetic of a small New England village.
3. If your current design firm can't come up with any better designs than you've shown us, find another design firm who can comply with # 2 above.
4. This is a community. You need to be sensitive and work with, not against the inhabitants.

May you be open-minded and not adversarial.

Sincerely,  
David and Karen Kabat



This email has been checked for viruses by Avast antivirus software.  
[www.avast.com](http://www.avast.com)

## Sean Driscoll

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**From:** Brad Coleman [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:09 PM  
**To:** whterminalfeedback  
**Subject:** New designs for terminal

The new designs are still not suitable. Please do something with a "Cape Cod" style using locally quarried stone (river/ocean rocks, granite) and white cedar shingles.

Brad Coleman

Sent from my iPad

## Sean Driscoll

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**From:** Arlan Wise [REDACTED]  
**Sent:** Thursday, April 11, 2019 6:05 PM  
**To:** whterminalfeedback  
**Subject:** new Woods Hole terminal

Please please change you design so that one can view the water. I believe that the terminal should reflect it's environment. Cape Cod and island building are low and shingled, not stone and full of windows. I wish you had chosen a local architect who has a feel for the place. I do not like any of the three designs you propose. Please try again

Arlan Wise  
year round resident of [REDACTED]

## Sean Driscoll

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**From:** Suzanne Kuffler [REDACTED]  
**Sent:** Thursday, April 11, 2019 5:19 PM  
**To:** whterminalfeedback  
**Subject:** abstain

Hello, I am choosing to abstain from voting on the current design proposals. True community participation would have begun before any design had been drawn up. I am a member of the host community. I think a more inclusive process would have been a plus for all involved. Both the SSA and the community have objectives they wish to meet that go beyond tweaking a design.

My preference is that the process go back before 2013 and look with fresh vision toward a collaborative sense of the small port in a small village. FEMA regulations have complicated the design matter but surely what is currently being proposed is not the only design option available to the SSA. By the way the Business and Community Associations in spite of their names do not represent the entire community. Please take pause and consider the many signatories of the "genuinely alternate design please" petition.

Suzanne Kuffler, [REDACTED]

**Sean Driscoll**

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**From:** Nathaniel Trumbull [REDACTED]  
**Sent:** Thursday, April 11, 2019 11:07 AM  
**To:** whterminalfeedback  
**Subject:** test

test

## Sean Driscoll

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**From:** Alexander Muromcew [REDACTED]  
**Sent:** Wednesday, April 10, 2019 8:03 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole SSA Terminal Designs

Dear SSA Board:

I have reviewed the new proposed terminal designs and I am disappointed. Quite simply, your current architect just doesn't "get it." By that, they seem to have no knowledge of or appreciation for New England design concepts that are consistent with Cape Cod and the Islands history. The current designs and the exterior materials are glaringly out of touch with hundreds of years of Cape Cod New England architectural heritage. Why spend millions of tax payer dollars to construct a building that could be from "Anywhere, USA." People travel to the Cape and Islands for our character and heritage not for the homogenization of architecture by uncaring architects. Honestly, I think the best solution is to replace the current architects with a firm that has a proven track record in the area.

Sincerely,

Alexander Muromcew  
[REDACTED]

**Sean Driscoll**

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**From:** Gordon Tully [REDACTED]  
**Sent:** Wednesday, April 10, 2019 8:01 PM  
**To:** whterminalfeedback  
**Subject:** Design of Terminal Building

As an architect, I find all three alternate suggestions inferior to the October 2018 design. All that seems to have been achieved is to make the interiors gloomier and create an anodyne building, without character.

Sincerely,

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Gordon F. Tully  
[REDACTED]

## Sean Driscoll

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**From:** COAKLEY Jane P [REDACTED]  
**Sent:** Tuesday, April 9, 2019 12:50 PM  
**To:** whterminalfeedback  
**Cc:** Jane Coakley  
**Subject:** SSA Community Presentation on Monday, April 8 at Katharine Cornell, Vineyard Haven

Dear Sir/Madam,

This is to thank you for the above and to apologize for leaving early. Unfortunately, by 6:00pm, I needed to leave for another commitment.

I also attended your presentation at the MV Playhouse last Fall which provided the opportunity to hear about the WH Terminal design concepts from the SSA management team, as well as the architects, who were also available to answer questions.

I was keen to hear your presentation yesterday evening to learn about the comments which have been received and to hear the SSA response to this feedback.

I came to listen and to learn from the SSA. It is a pity that the many (repetitive) questions and concerns of only a few vocal members of the audience could not have been addressed afterwards rather than using up valuable time for your presentation...which, in fact, addressed most, if not all, of the points they were making!

The parts of your presentation which I heard demonstrated an impressive responsiveness and sensitivity to the concerns which have been expressed about this project over the past months.

Having now read the material distributed yesterday evening, my view is that the SSA has diligently and comprehensively addressed those concerns and I thank you for that.

As one member of the audience said at the outset (Mark Snider) "...you (*the SSA*) have an *impossible task...trying to satisfy all stakeholders...*". I agree with that sentiment but believe that the SSA is doing its best to provide robust solutions which address the many concerns which have been raised.

With thanks for taking such great pains to keep our Community updated and all best wishes for bringing this important project to a successful conclusion,

Jane Coakley  
[REDACTED]

Sent from my iPad

## Sean Driscoll

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**From:** MaxSkj <[REDACTED]>  
**Sent:** Tuesday, April 9, 2019 12:49 PM  
**To:** whterminalfeedback  
**Subject:** Community Presentation in Vineyard Haven on April 8, 2019

Dear Sirs,

Thank you for your presentation at the Katherine Cornell theater in Vineyard Haven yesterday, Monday April 8 and for the detailed handouts provided.

I went expecting your presentation to be completed in about an hour to be followed by a Q & A. I left after about 50 minutes because of the constant interruptions/questions and comments from 3 members of the audience. I note that nearly all the comments raised by those 3 people are addressed comprehensively in the handout which you provided and to which you could have made greater reference in your replies to those people.

I am a retired architect and I understand fully the difficulties in meeting a very challenging architectural and planning brief. I concur with Mark Snider who said that you have an impossible task in satisfying all stake-holders' interests and needs. You also had an impossible task in addressing three very vocal and inconsiderate (as they were not listening to your presentation!) people.

I appreciate the amount of work that has gone into developing your proposals and am supportive of your current proposals. Of the three alternative terminal designs, my personal preference is for the Gable Roof proposal.

I would also like to make a comment about the blocking of the sea view by the proposed new building. It seems to me that the view, about which concerns were expressed yesterday evening, is currently mostly enjoyed, and only fleetingly, by motorists whose primary concern is catching their ferry (I speak from experience!).

Nevertheless, I greatly appreciate your efforts to minimize any blockage of the water view.

Best regards,

Max Skjöldebrand  
[REDACTED]

Sent from my iPhone

## Sean Driscoll

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**From:** Alysa Emden [REDACTED]  
**Sent:** Tuesday, April 9, 2019 9:46 AM  
**To:** whterminalfeedback  
**Cc:** alysa@comcast.net  
**Subject:** Comments about WH terminalh

Hello – I attended the information session in VH last night and thought it was very informative. In particular, explanations of the flood plain constraints helped me to understand some of the design decisions. Unfortunately, I had to leave early so missed the end.

Anyway, I do think the new designs are a step in the right direction, but I have one general comment that applies to all them. The suggested options focus completely on the water side – the building welcomes passengers to WH and sends them off in grand style. The terraces and trellising serve to soften and add interest to the façade. I was surprised and pleased to see these features, as most of the representations I’ve looked at have shown the “back” of the building.

Which brings me to my point. The building literally turns its back on Woods Hole. There is no detail or landscaping to break up the solid plane of wall and window that faces the town. Unlike the front, the “back” offers no access point; customers have to navigate around its mass to entrances at one end or the other. I realize that space, both interior and exterior, is at a premium, but I think it would be worth exploring some options that both lessen the mass of the building (at least visually) and also add interest to the side of the building that WH residents will see every day.

I gather the 3-story gable crossing option is off the table, which is kind of too bad because while it wasn’t perfect, I thought it offered some of the most potential to address my concerns. However, moving along... Although the gable roof option is not super interesting architecturally, it does have the benefit of varying roof heights, which serve to visually reduce the building mass. I’m wondering if there might be some options to break up that unrelenting east façade, however. Trellising above a portion of it? Bump out a planter under the southern end where the windows are raised up? If that interferes too much with traffic, then perhaps narrow the building slightly where the office space is so that it’s not a perfect rectangle? And then fill that exterior space with a planter? Another way to lessen mass is to mix materials. I don’t know if the metal roofing is a code thing, but if you made one level of roofing shingle (say the upper part of the gable roof) and the lower part metal, that could soften things up. I’m sure there are other architectural devices that would work to increase the visual appeal of that side of the building. Also, from a practical standpoint, as I recall, the passenger drop-off lane is closest to the building. But people are only going to want to get dropped off at the north end because that’s where the “main” entrance is. Is it feasible to add an entrance along the east side? That could serve to make the building more welcoming visually (and practically).

On an unrelated matter, you might make the WH reconstruction project webpage a little easier to find from the main Steamship Authority webpage. It took a while to figure out that one has to click on “about”, then on “news” and then on through to the webpage. It’s got plenty of useful info, but is a challenge to find from the main page.

Thanks - alysa emden [REDACTED]

**Sean Driscoll**

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**From:** Doris [REDACTED]  
**Sent:** Friday, April 5, 2019 11:45 AM  
**To:** whterminalfeedback  
**Subject:** WH terminal

Hope you are redesigning this terminal concept....PLEASE  
Bring back *Cape Cod and the Islands*, not Vail Colorado

*Doris*

## Sean Driscoll

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**From:** Jonathan Goldman [REDACTED]  
**Sent:** Tuesday, April 2, 2019 2:52 PM  
**To:** whterminalfeedback  
**Subject:** WH TERMINAL Discussion at FHS  
**Attachments:** PastedGraphic-1.tiff

The meeting last thursday night unfolded many perspectives, from a regurgitation of the previous 26 iterations distilled into three. But the most important revelations came from the responses in the audience. First was the observation that the SSA had outgrown its site, and has grown to a point that only a long term planning option could tackle. (further re-emphasizing the HMS reports and their findings on issues of institutional strategy; culture of reactive decision making; culture of internal control without oversight; and the community frustration that emanates from a reactive process of design (contrary to an inclusive one where community buy-in could be implemented). Regarding the latter: a “workshop” is how the meeting was billed. It was *not* a workshop, but a presentation that encouraged reactions. A workshop implies participants all having a role in the integrations of their ideas as integral to a design solution to a series of criteria-based challenges. As I explained to Steve Sayers, an excellent example of this was Sarah Korcheff’s and the Cape Cod Commission’s wonderful community led workshop at the Hermann Room on an evaluation of research done on the historic District of Woods Hole and what a long term plan might cover. The community members that attended left empowered by the act of inclusion and the equal status of their input. It was a direct way to develop an understanding of the needs, desires and status of the village and to develop ideas as a group of expectations and direct involvement.

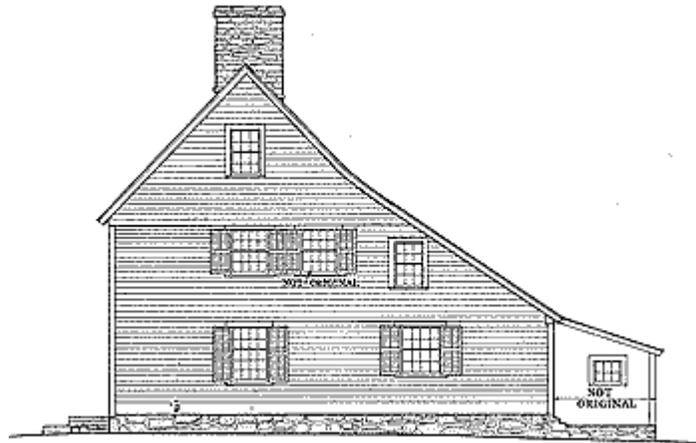
While the WHCA and the WHBA have had their input as part of the design procedure, the results post “Swiss Chalet/Aspen Design” felt alienating, as if the architects had retroactively found out what might appeal to the village. This ended up in a hodgepodge of designs, including one trying to integrate a Candle House/Community Hall-influenced exterior shape and material. It appeared like design by committee, satisfying personal agendas like substituting vending machines to insure that dining opportunities were encouraged to take place in the village, and awkwardly integrating Community Hall outline in to the design.

This concretized in my mind the fact that the WHCA and WHBA did not represent my interests in these iterations. Yes it was probably more efficient to deal with six representatives from the community, than the 70 or so that (have consistently shown up) in terms of all of the parameters/criteria that are to be imposed on this site.

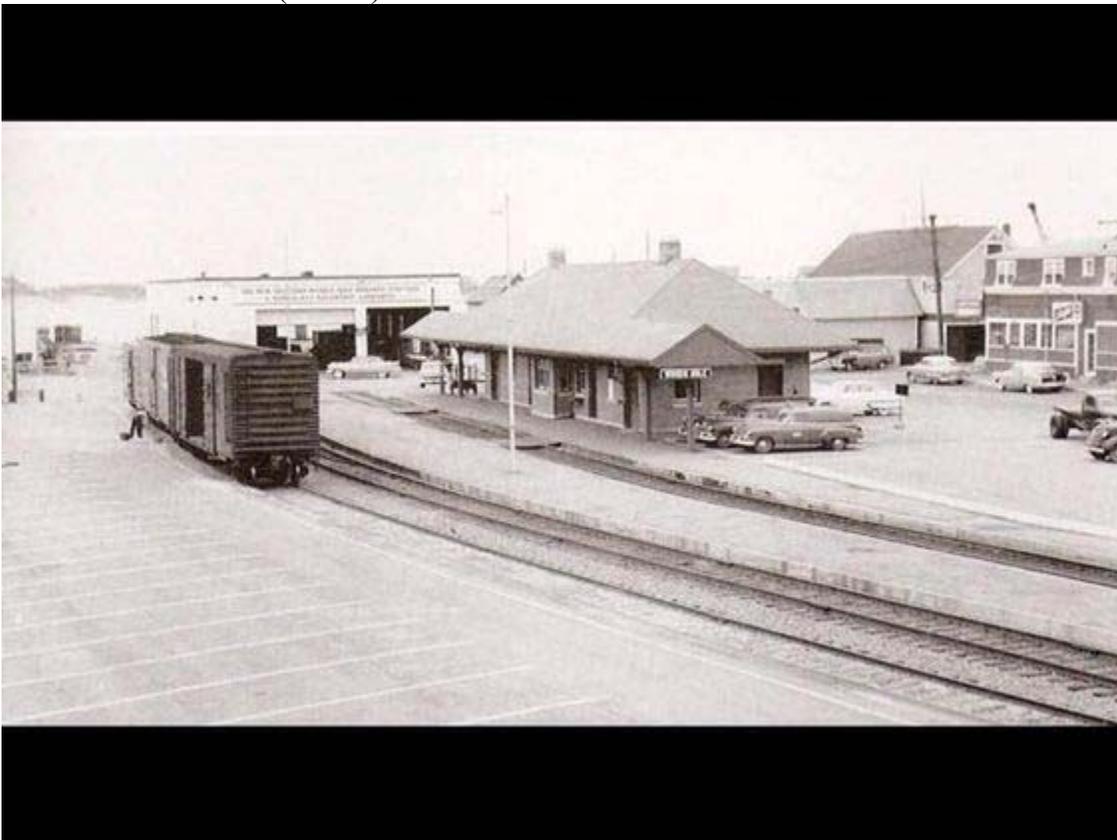
All tolled, the variety of comments from the sense that the SSA is working under the influence of several crises to the actual renderings not indicating how the grade will be substantially changed to accommodate flood plain regs, ( leaving elevations for the terminal looking like it is at the same level as the rest of site as opposed to being elevated some ten feet)— all of it points to a process that a) doesn’t seem to work (in terms of building community buy-in) and b) is glaringly unfinished. Further, even the use of the terminology of “Saltbox” is a manipulated fabrication, that seems to have been coutured to be representative of the community’s wishes. As it was presented the corporate, “terminal” in the final three iterations were a depiction of reactionarily designed attempts to force all of the criteria and the reactions of the community into a single package. To my eyes it is bland at best, does not fit in with the rest of the brands' port site buildings, and has no real advantage in terms of the historicism that the village so values.

Not fully Cooked.

Below is a Saltbox and OB's ticket office, which seems to have far more success in its visual cues that reflect the surrounding community. Personally, I like the hip roofed old train station, both for its siting and the resilience ( brick) and its historical attachment to the site.



A traditional Saltbox ( above)



The old train depot



OB Ticket office, reflecting the barn-like High Victorian Cupola/Spire has an architectural reflection on the 19th century Vineyard

JON GOLDMAN | [REDACTED]



## Sean Driscoll

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**From:** CAROL WAGNER [REDACTED]  
**Sent:** Tuesday, April 2, 2019 2:51 PM  
**To:** whterminalfeedback  
**Subject:** Proposed Woods Hole Terminal Design

Community Feedback re: meeting March 28, 2019

The SSA should not require individuals to purchase tickets for travel on the ferries. The majority of travelers on other modes of transportation such as planes, trains, buses and other ferry systems (apparently including the SSA's own fast ferry) purchase tickets via smartphones or on-line and print tickets that can be scanned at the point of departure. One of the many benefits of using this up to date system is that travelers can be notified of schedule changes before the traveler arrives at the terminal. With proper notification it is likely that travelers will choose to wait in a location other than the terminal for ferry service to resume.

The above scenario will facilitate the SSA in designing a terminal building that is appropriately sized as a pass thru to deliver passengers to ferries and not as a long-term waiting area.

There is an added benefit to electronic ticketing: accuracy.

Stephen and Carol Wagner

[REDACTED]

[REDACTED]

## Sean Driscoll

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**From:** B J Atwood-Fukuda [REDACTED]  
**Sent:** Monday, April 1, 2019 1:03 AM  
**To:** whterminalfeedback  
**Subject:** new Steamship Authority bldg

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

As a Woods Hole summer resident since the late 1940s and a property owner with my husband since 1992, I'm adding my voice to all the others who have expressed the wish for a modest-sized, low-lying, shingled building with solar panels—one that fits in with Woods Hole's architectural landscape and does not block the view of the water. As others have noted, all it needs are tickets, toilets, drinking water and a waiting room that does not have to accommodate hundreds of passengers at once (no waiting room, anywhere that I know, does that). As for food, people can buy it in town or on the ferry.

Why wasn't a local architect called in to design the building? Surely one of them, working with a local builder, would be able to produce a perfectly functional building whose design would also respect the scale and tone of the town we love.

Unfortunately I could not be present for the meeting of March 28. But I would like to add, as well, my concerns about the greatly-increased amount of traffic the current plans anticipate. We have way too much traffic already. We don't want even more of it spilling over from Woods Hole Road (Rte 28) onto Quissett Avenue and the shore road, rendering those residential streets ever more dangerous for kids, cyclists and runners. Nor do we want more parking lots in Woods Hole.

I urge the powers-that-be to respond to our voices by going back to the drawing boards, and doing the whole thing right this time. As you can see, it's a matter of great concern to all of us--for now, and for the future.

Respectfully,

B J Atwood-Fukuda

Koichi Fukuda  
[REDACTED]

PS—Though this is not the first time I've commented, I don't seem to be on your email list. Please add my name and keep me in the loop re any further developments. Thank you.

## Sean Driscoll

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**From:** Judith Parker [REDACTED]  
**Sent:** Friday, March 29, 2019 4:20 PM  
**To:** whterminalfeedback  
**Subject:** SSA WH Terminal Building

Hideous building plan, totally out of context. Woods Hole is an old, unique village, dependent on its water views and small, shingled structures. Though no longer a fishing village, it still retains a bit of its original character.

There is no reason to build a new terminal. Administrative offices can be transferred to Falmouth without changing the landscape there. The present ticket office in WH works just fine. The proposed one is a huge waste of money, too big, too high, and too forbidding. What about wood shingles instead of stone?

JWP [REDACTED]

## Sean Driscoll

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**From:** Jane Evelyn Atwood [REDACTED]  
**Sent:** Friday, March 29, 2019 2:09 PM  
**To:** whterminalfeedback  
**Subject:** new building Woods Hole

We don't want a huge, massive building that blocks the views and doesn't fit in.

We would like a low building with shingles and solar panels.

The building the Steamship Authority provides should have a waiting room, a place to buy tickets, toilets, and drinking water. Ferry passengers can eat in town or on the ferry. Waiting rooms, while necessary, are never expected to be big enough to seat all passengers from a boat, a train, an airplane, or whatever.

Thank you for your understanding.

Jane Evelyn Atwood - [REDACTED]

**Sean Driscoll**

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**From:** [REDACTED]  
**Sent:** Friday, March 29, 2019 1:18 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole

I attended the meeting last night at the Falmouth High School, so believe I understand what you are dealing with and the challenges you face in creating a successful design for the site. Unfortunately, I believe that what you heard and what you need to examine more fully is that the SSA has outgrown your location in Woods Hole. Your business has grown, as many successful business do and expanded beyond the capabilities of your current site. This is the primary reason why you are having such trouble squeezing your entire program and all the logistics, safety concerns, weather concerns and community concerns into one small site.

Though you claim to have conducted feasibility plans about New Bedford. You need to utilize some of the information gathered in those studies to create a business plan, so you can understand how you can get your business agenda met, by expanding locations at other sites. Woods Hole is maxed out. There is just no getting around that fact. And it will not sustain the SSA growth for 50 years. That is unrealistic. Until the SSA confronts this reality, there will not be a way to move forward in Woods Hole.

Thank you,  
Nicole Goldman

Nicole Goldman

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Sean Driscoll**

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**From:** RICHARD LOVERING [REDACTED]  
**Sent:** Friday, March 29, 2019 1:15 PM  
**To:** whterminalfeedback  
**Subject:** Saltbox

My vote is for the saltbox design for the WH terminal.

Richard Lovering

[REDACTED]

## Sean Driscoll

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**From:** Axel [REDACTED]  
**Sent:** Friday, March 29, 2019 11:54 AM  
**To:** whterminalfeedback  
**Subject:** New Woods Hole Terminal

Dear SSA,

I attended the presentation last night at Falmouth High School. I believe the SSA should devote as much time, cost and creative energy to a two building solution as it did to the three presented options, which basically look the same and have the same program. The view to the Elizabeth Islands, blocked by your suggested models, is extremely important to those of us who live here. A two-building solution, coupled with a shingled exterior (view Nantucket ticket booth) would be a compromise you should examine thoroughly.

Axel Bang

## Sean Driscoll

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**From:** Doris [REDACTED]  
**Sent:** Friday, March 29, 2019 9:44 AM  
**To:** whterminalfeedback  
**Subject:** Woods Hole Terminal

The 3 new designs.....REALLY?????????????

This is so sad to see what the residents of this area are having to contend with.

Woods Hole is the most quaint village in the area, scientific buildings, an aquarium, small stores, destination bike path, beautiful restaurants, a draw bridge, coffee shops, a harbor with house boats, etc. and then you are throwing into this mix the proposed ticket office styles that you want us to swallow!!!!!!!!!!!!

These designs are not Cape Cod and the Islands, these are just modified designs of a ski resort, again cutting out the wonderful view of the Island.....ferries coming, going, the excitement that summer visitors experience, this is why they come to Woods Hole after being transported down there in cattle buses.

Your OB & VH designs fit into the landscape, your WH design does not. This is the tax payers' money you are throwing around.....listen to us, not your architect who has no feeling of the area!!!!!!!!!!!!!!

Take a ride down there now and see what it looks like.....the sky is filled with cranes, the construction is overwhelming, the noise is unbearable....and the Residents have to live with this. Don't make them have to live with your ski resort design!!!!!!!!!!!!!!!!!!!!!! They have been thru enough!!!!!!

Listen to the people who have to live with what you think they want!!!! So Sad.

*Doris*

## Sean Driscoll

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**From:** Howard Senzel [REDACTED]  
**Sent:** Thursday, March 28, 2019 8:57 PM  
**To:** whterminalfeedback  
**Subject:** Steamship Authority public presentation, Thursday March 28th at 6pm

I was in the audience for the presentation. The Steamship speakers were there to tell us how thoughtfully and earnestly and thoroughly they did their work for the new terminal at Woods Hole. The audience was there to ask why the ever-increasing crowds going to Martha's Vineyard had to go through the tiny village of Wood's Hole. No one there from the Steamship Authority had the power to entertain such a question. All were reduced to explain and quibble over details of zoning regulations, roof heights, etc. The use of terminal rest rooms by non-travelling members of the public came up four times. There were about seventy-five people in the audience. My guess is that most of them felt they were in the wrong meeting.

The entire event was polite and civil but I think it only enforced the public perception of the Steamship Authority as a self-governing, self-regulating monopoly that licenses and oversees its own competition, that pays no taxes and are not subject to any local or state oversight, and that pays absolutely no attention to the effect their activities have on the communities they affect. They don't even know how to pretend that they do.

Sincerely,

Howard Senzel  
[REDACTED]

## Sean Driscoll

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**From:** Mary [REDACTED]  
**Sent:** Thursday, March 28, 2019 6:21 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole Terminal Design

I am a Woods Hole summer resident of 71 years. You need to go back to square one and listen to the plethora of great advice coming from community people. The building design should fit in with Cape Cod culture and not be so big as to obstruct views. Wood, shingles, and a cape style is what people are demanding. The over size is not necessary and the large meeting room on the second floor is too much.

Please get an architect firm that understands the vernacular.

Mary Rhoades Savidge  
[REDACTED]



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**Sean Driscoll**

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**From:** Trina Novak [REDACTED]  
**Sent:** Thursday, March 28, 2019 6:13 PM  
**To:** whterminalfeedback  
**Subject:** The proposed steamship terminal

To Whom It May Concern:

I am extremely disappointed in your approach to construction of a new steamship terminal.

1. The 3 new proposed designs do not fit in with Woods Hole architecture, and have barely been changed in size and footprint from the old design.
2. The iconic views of the water from Woods Hole Road, Challenger House, the library, the Crane Street bridge, from Pie in the Sky and the post office will still be blocked by these 3 proposed structures.
3. Public input has been limited to none. Why not have public scoping meetings? Why not work with the community? Why have you ignored comments from the public? If Washington State can do due diligence with a process, and if the Nantucket airport can as well, why not the Steamship Authority?
4. There has been no long-range planning effort. How can you anticipate future needs without long-range planning?
5. There has not been a show of good faith on the Steamship Authority's part. Why not work with the Town of Falmouth, in particular the Historical Commission, to come up with a better terminal design? Why not listen to citizens who may have expertise in this area?
6. There is nothing "green" about the design of the building. What about using solar panels or tiles?
7. Offices and meeting spaces for the Steamship Authority should be kept in buildings at the remote lots.
8. Most people traveling will make arrangements on-line. Why does the terminal need to use such a large footprint?

I urge you to be a good neighbor, to take comments and concerns seriously, and to reconsider design locations and options.

Thank you,

Trina Novak,  
[REDACTED]

## Sean Driscoll

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**From:** Sean Driscoll  
**Sent:** Thursday, March 28, 2019 3:23 PM  
**To:** William Roslansky; whterminalfeedback  
**Subject:** RE: SSA proposed terminal feedback

Received, thank you.

-Sean Driscoll

**From:** William Roslansky [REDACTED]  
**Sent:** Thursday, March 28, 2019 1:59 PM  
**To:** whterminalfeedback <whterminalfeedback@steamshipauthority.com>; Katey Wilson <kwilsonfalmouth@gmail.com>  
**Subject:** SSA proposed terminal feedback

SSA please acknowledge receipt of this email. Thanks for your efforts, Bill

## Sean Driscoll

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**From:** Bonnie Simon [REDACTED]  
**Sent:** Thursday, March 28, 2019 2:16 PM  
**To:** whterminalfeedback  
**Subject:** Objection to new designs for Woods Hole terminal

To Whom It May Concern:

I am deeply troubled by the lack of a long-range plan and the inability of the design team to think more broadly about re-routing traffic patterns to accommodate both vehicular and bus/car access. There are long walks to the boats from the terminals in Martha's Vineyard and no one seems to have been adversely affected.

A more in depth study would have pointed out that 2 ticket windows and 6 digital kiosks will be the way things go within a couple of years (the airlines now make everyone check in via kiosk), advances for the handicapped have made electric wheelchairs and scooters *de rigueur* and even people with broken feet now scoot around with wheeled devices. In short, most of the design choices that have been opposed by the community could be addressed with a building that looks to the future, not one that is stuck in the past.

The steamship authority has accommodated neighbors to good effect in the past - remember the standby line that finally was so long that people in cars got out to piss on people's lawns - and finally offsite parking became a reality. I believe that SSA can built a modern, efficient, forward-looking terminal that is attractive and sensitive to the beautiful water views that are what drive customers to the steamships.

Sincerely,

Bonnie Ward Simon

[REDACTED]

Best contact: [bonsimon@gmail.com](mailto:bonsimon@gmail.com)

## Sean Driscoll

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**From:** Christopher Brooks [REDACTED]  
**Sent:** Thursday, March 28, 2019 1:20 PM  
**To:** whterminalfeedback  
**Subject:** Woods Hole terminal

The three "revised" designs still do not take into account the location of the building: New England oceanfront, and more particularly Falmouth waterfront and a gateway to Martha's Vineyard. Why, or why, not design a functional building that reflects local architecture and scale. The Vineyard Haven terminal is a perfect example of how the SSA can build to fit its surroundings. Please listen to public comment.

Christopher Brooks  
[REDACTED]

**Sean Driscoll**

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**From:** Chris Daly [REDACTED]  
**Sent:** Thursday, March 28, 2019 1:20 PM  
**To:** whterminalfeedback  
**Subject:** WH Terminal

Greetings.

As a regular customer of the ferry at Woods Hole, I want to raise a question that I hope is not too late in asking:

**WHY BUILD ON THE WATER SIDE AT ALL?**

After all, the current temporary building seems to be working. You could certainly capture the back end of the parking lot and build there. Leave the water's edge for boarding.

Besides, everyone knows the water is rising, so why build right in its path. That seems foolhardy in 2019.

Best,  
Chris Daly

[REDACTED]

=====  
**Christopher B. Daly**

[REDACTED]

[REDACTED]

## Sean Driscoll

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**From:** Sean Driscoll  
**Sent:** Friday, March 22, 2019 4:08 PM  
**To:** whterminalfeedback  
**Subject:** FW: Steamship Authority's Woods Hole Terminal Reconstruction Project - Community Email #52

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**From:** Carol Reinisch <[REDACTED]>  
**Sent:** Friday, March 22, 2019 3:30 PM  
**To:** Sean Driscoll <[sdriscoll@steamshipauthority.com](mailto:sdriscoll@steamshipauthority.com)>; Barbara W Jones [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: Steamship Authority's Woods Hole Terminal Reconstruction Project - Community Email #52

Barbara Jones sent me the email regarding the Steamship Authority plans, I admit, I am late to the party. So.. for the great unwashed, let me get this straight:: I just took the ferry over and back. I understand the need for docks, parking;but the ticketing worked beautifully. I cannot grasp WHY is it the SSA needs that large a building in Woods Hole. what is in the building in Falmouth?? Can someone explain this? Thanks, CAROL SUITOR

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**From:** Barbara W Jones [REDACTED]  
**Sent:** Friday, March 22, 2019 2:36 PM  
**To:** [sdriscoll@steamshipauthority.com](mailto:sdriscoll@steamshipauthority.com)  
**Cc:** Carol Reinisch; [REDACTED]  
**Subject:** Re: Steamship Authority's Woods Hole Terminal Reconstruction Project - Community Email #52

Thank you, Sean.

I just read thru the plans+++ and do not see any substantial improvement because the building is still smack in the middle of the area and is so wide and high that it blocks substantially the view of the Passage.

Where are the alternatives showing the building off to one side per comments at past public hearings ?

Why isn't there an alternative showing the crew and other functions being taken care of via increasing the size of the building at the Juniper Point side of the area so that the terminal itself can be smaller, again per ideas brought up in prior public meetings ?

Frankly, I'd be happier to have the current "temporary" building remain than to have any of the designs proposed thus far built.

Kind regards,

Barbara

In a message dated 3/22/2019 2:04:23 PM Eastern Standard Time, [sdriscoll@steamshipauthority.com](mailto:sdriscoll@steamshipauthority.com) writes:

Barbara – sorry for the inconvenience. It's working in the copy I have in my sent mail folder, so it may be an issue with how your email program is interpreting it.

Just so you have it:

<http://www.steamshipauthority.com/WHterminalreconstruction>

--Sean

**From:** Barbara W Jones <[REDACTED]>  
**Sent:** Friday, March 22, 2019 2:02 PM  
**To:** Sean Driscoll <[sdriscoll@steamshipauthority.com](mailto:sdriscoll@steamshipauthority.com)>  
**Subject:** Re: Steamship Authority's Woods Hole Terminal Reconstruction Project - Community Email #52

FYI, the link does not work because clicking on it includes the period at the end of the sentence, which negates the link.

Barbara Jones

In a message dated 3/22/2019 1:26:09 PM Eastern Standard Time, [sdriscoll@steamshipauthority.com](mailto:sdriscoll@steamshipauthority.com) writes:

Everyone – before we get into Bill's update, I wanted to remind you about the upcoming public sessions regarding the revised design concepts for the Woods Hole terminal building.

The public presentations are scheduled for:

- 6:00 p.m. Thursday, March 28, 2019 in the Falmouth High School Auditorium, 874 Gifford Street, Falmouth.
- 5:00 p.m. Monday, April 8, 2019 at the Katharine Cornell Theater, Tisbury Town Hall, 51 Spring Street, Vineyard Haven.

The three design options under consideration have been posted on our Woods Hole Terminal Reconstruction Project webpage, [www.steamshipauthority.com/WHterminalreconstruction](http://www.steamshipauthority.com/WHterminalreconstruction). Members of the public can submit written comments by April 12, 2019 via email to

[whterminalfeedback@steamshipauthority.com](mailto:whterminalfeedback@steamshipauthority.com) or by U.S. mail to the Steamship Authority, Attn: Woods Hole Terminal Designs, 228 Palmer Avenue, Falmouth, MA 02540.

Following the public sessions, our management and the Board Members will review the comments we have received and incorporate them into the decision-making process for determining the building's design.

Thanks,  
Sean

*Here is Bill's update for the week. If anyone wants to be added or removed from this list, please email me.*

Jay Cashman Inc. continued driving the piles for the transfer bridge and the utility platform this week. Lawrence Lynch Corp. mobilized on site and started installing the stormwater structures at the bulkhead.

Next week, Cashman will cut the transfer bridge piles to the design elevation and fill them with concrete. They will also construct the utility platform for Slip No. 3. Lawrence Lynch will continue installing the stormwater drainage piping.

For the ferry sewage pump-out system project, Robert B. Our Co. installed the precast concrete chambers for the vacuum tanks. Next week, they will dig another hole in the employee lot for the concrete sewage holding tank. The horizontal drilling company will then install the vacuum piping that will connect the slips to the vacuum tanks in the employee lot.

I have attached the weekly vibration monitoring results for the week.

Regards,  
Bill Cloutier  
[bcloutier@steamshipauthority.com](mailto:bcloutier@steamshipauthority.com)  
508-548-5011 x 429

**Sean F. Driscoll**  
Communications Director  
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